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MAINTENANCE PRACTICE IN PALM SEREMBAN HOTEL

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**PRACTICAL TRAINING REPORT
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DECLARATION:

I hereby admit that this report is the result of my own efforts, except for the certain parts that are attached from sources that specified in reference chapter.

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ABSTRACT

The purpose of this report is to identify the maintenance practices that is used in a hotel environment and its difficulties in implementing the practices or strategy.

In chapter 1 of the report it tells the reader of the background of the company such as the owner of the building or company, the location of said building/company, when it was built, the venue or facilities and also the services that is in the building. In this chapter also it will tell the list of outsource company that is working with the maintenance department in the hotel as well as the maintenance department organization chart, mission and vision of the company and the scope of work of the maintenance and the company.

In chapter 2 of the report it tells the reader about maintenance practices inside of a hotels this information is from books and researches. The information include the conceptualization of maintenance, classification of maintenance, maintenance planning and maintenance strategies.

In chapter 3 of the report it tells the reader about the maintenance practices in the case study such as how the maintenance in hotel works, the responsibility of maintenance staff or department and the maintenance management.

In chapter 4 it will tell the reader of the problem that are occurred in the case study and also the recommendation to fix the problems.