



**DEPARTMENT OF BUILDING SURVEYING
FACULTY OF ARCHITECTURE, PLANNING AND SURVEYING
UNIVERSITI TEKNOLOGI MARA
CAWANGAN PERAK
KAMPUS SERI ISKANDAR**

**PREVENTIVE MAINTENANCE: ROYAL SUITE & DELUXE ROOM IN
IMPIANA HOTEL
(COMPLETE)**

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DIPLOMA IN BUILDING SURVEYING**

**PRACTICAL TRAINING REPORT
DECEMBER 2016 – MARCH 2017**

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IMPIANA HOTEL, IPOH**

DECEMBER 2016 – MARCH 2017

This practical training report is fulfilment of the practical training course.

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DECLARATION:

I hereby admit that this report is the result of my own efforts, except for the certain parts that are attached from sources that specified in reference chapter.

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1.0 Introduction

This report shows the practical training done in the hotel from the starting of the practical training which is 1st December 2016 until the end of the training which is 31st March 2017. As the training was executed there are some limitation to the works that makes the report not as detailed for some of the work done during the practical training.

1.1 Company Background:

Impiana Hotels & Resorts Management Sdn Bhd (IHRM), a wholly owned subsidiary of KAB Group and was established in the early 1980's. The Group is Asean's leading luxury boutique and award winning 4-Star collection of hotels, resorts and spas. Today, the properties serves mid to top-tier travellers and is defining a new standard in the hospitality industry. Under the brand name IMPIANA, the Group manages and owns three city hotels & a resort in Malaysia, two resorts and a Private Villas in Thailand. The city hotels are set in premium business locations and the resorts, in spectacular beach front. It is also, IHRM established track record of Hospitality Management capabilities has generated significant value and returns to its stakeholders. Being owners of hotel properties, our strong entrepreneur approach lead us to consistently find ways to implement efficient and cost effective strategies without compromising on the brand standard and promise.