

UNIVERSITI TEKNOLOGI MARA

**RELATIONSHIP BETWEEN
EMPLOYEES' COMPETENCIES AND
JOB SATISFACTION AMONG
EMPLOYEES AT AL-IKHSAN
HEADQUARTERS JOHOR BAHRU**

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Research Project submitted in partial fulfilment of the
requirements for the degree of

Bachelor of Sports Management (Hons.)

Faculty of Sports Science and Recreation

JULY 2018

AUTHOR'S DECLARATION


BACHELOR OF SPORTS MANAGEMENT (Hons).
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I, Nur Athirah binti Mohamed, hereby, declare that:

This work has not previously been accepted in substances for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.

This research project was the best result of my independent work and investigation, except where otherwise stated. I absolved Universiti Teknologi Mara and its Faculty of Sports Science and Recreation from any blame as a result of my work.

All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

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ABSTRACT

This study aims were investigate the relationship between employee's competencies and job satisfaction among employees at al-Ikhsan Sport Sdn. Bhd Headquarters Johor Bahru. The survey was addressed in Human Resource Department and the questionnaires were distributed to the 123 employees. The data acquired were test the hypothesis stated for this study and the results were extracted using SPSS version 23.0 software. The objectives of this study are; (1) To identify the major competencies among employees at al-Ikhsan Sports Sdn. Bhd Headquarters Johor Bahru; (2) To determine the major facet of job satisfaction among employees at al-Ikhsan Sports Sdn. Bhd Headquarters Johor Bahru; (3) To examine the relationship between employees' competencies and job satisfaction among employees at al-Ikhsan Sports Sdn. Bhd Headquarters Johor Bahru. Descriptive Statistical technique and Pearson's Correlation Coefficient was used to analysed the data of the study. Result showed there is no significant relationship between employees' competencies and job satisfaction among employees at al-Ikhsan Sports Sdn. Bhd Headquarters Johor Bahru. Recommendations for improving the evaluation system of the company, which can be used in any company where employees' job satisfaction and competencies are evaluated, are formulated in the discussion. This study contributes to the management literature by enriched sources of information about the relationship between employee's competency and employee's performance.

Keywords: employees, competencies, job satisfaction

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