### UNIVERSITI TEKNOLOGI MARA

# EXAMINING CONSUMER BUYING BEHAVIOUR ON BRANDED SPORTS PRODUCT

### NORDIANA NADIA BINTI KAMARUDIN 2015143933

Research Project submitted in partial fulfilment of the requirements for the degree of

**Bachelor of Sports Management (Hons.)** 

**Faculty of Sports Science and Recreation** 

**JULY 2018** 

#### **AUTHOR'S DECLARATION**

I, Nordiana Nadia binti Kamarudin, hereby, declare that this work has not previously been accepted in substances for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees. This research project was the best result of my independent work and investigation, except where otherwise stated. I absolved Universiti Teknologi MARA and its Faculty of Sport Science and Recreation from any blame as a result of my work.

All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Name of Student

Nordiana Nadia binti Kamarudin

Student ID. No

2015143933

Programme

Bachelor of Sports Management (Hons.) – SR 241

Faculty

Sport Science and Recreation

Thesis

Examining Consumer Buying Behaviour on

**Branded Sports Product** 

Signature of Student

Date

: July 2018

#### **ABSTRACT**

The luxury goods market is growing and increasing number of consumers seem to be purchasing luxury goods. In local scenario, brand is considered as a valuable asset for any business as it can change people buying behaviour. Consumer buying behaviour has become an integral part of strategic market planning. The main purpose of this study is to examining the consumer buying behaviour on purchasing branded sports product. Besides, it is also to identify to what extend the factors that influence consumer buying behaviour on branded sports product such as price, quality, brand image, brand loyalty and brand awareness associated with the consumption of brand. The sample involved (N = 440) SUKIPT athletes who have experienced using branded sports product or loyal branded sports consumers. Descriptive statistic being used in assessing the percentages, mean and standard deviation. Meanwhile, for inferential statistics, Independent t-Test being used to analysing the differences in consumer buying behaviour among gender and type of institutions. The findings reveals that there is a significant different in consumer buying behaviour on branded sports product among gender. Meanwhile, there is no significant different in consumer buying behaviour on branded sports product among type of institutions. The results of this study will contribute to the improvement in marketing strategies among companies to reposition their brand in future.

Keyword: Sports Product, Branded, Consumer Behaviour, Buying Behaviour

## TABLE OF CONTENTS

		Page	
LETTER OF TRANSMITTAL			
AUTHOR'S DECLARATION			
ABSTRACT			
ACK	iv		
TABLE OF CONTENT			
LIST	viii		
LIST OF FIGURES			
LIST OF ABBREVIATION			
CHAPTER ONE: INTRODUCTION			
1.1	Background of Study	1	
1.2	Statement of the Problem		
1.3	Research Questions		
1.4	Research Objectives	4	
1.5	Research Hypotheses		
1.6	Significant of the Study		
1.7	Limitations		
1.8	Definition of Terms	6	
	1.8.1 Branded Goods	6	
	1.8.2 Consumer Buying Behaviour	6	
	1.8.3 Sports Product	6	
	1.8.4 SUKIPT	7	
		8	
CHAPTER TWO: LITERATURE REVIEW			
2.1	Introduction		
2.2	Consumer Buying Behaviour		
	2.2.1 Brand Image	9	
	2.2.2 Brand Lovalty	10	

	2.2.3	Price	10	
	2.2.4	Quality	11	
	2.2.5	Brand Awareness	11	
2.3	Branded			
2.4	Sports Product			
2.5	Consu	Consumer Buying Behaviour on Branded Sports Product		
2.6	Conclu	usion	16	
CHAF	TER T	THREE: METHODOLOGY	17	
3.1	Introdu	uction	17	
3.2	Resear	rch Design	17	
3.3	Sampl	ing	18	
3.4	Instrumentation 1			
3.5	Pilot S	tudy	21	
3.6	Data C	Collection Procedure	22	
3.7	Data A	analysis	23	
CHAP	TER F	OUR: RESULTS	25	
4.1	Introdu	troduction		
.4.2	Descriptive Statistics of Demographic Profile			
	4.2.1	Demographic Characteristics of the Respondents (Age)	25	
	4.2.2	Demographic Characteristics of the Respondents (Gender)	26	
	4.2.3	Demographic Characteristics of the Respondents (Race)	26	
	4.2.4	Demographic Characteristics of the Respondents	27	
		(Type of Institutions)		
	4.2.5	Demographic Characteristics of the Respondents	27	
		(Level of Education)		
	4.2.6	Demographic Characteristics of the Respondents	28	
		(Purchase Frequency)		
	4.2.7	Demographic Characteristics of the Respondents (Sports Brand)	28	
	4.2.8	Demographic Characteristics of the Respondents (Sports Product)	29	
4.3	Descriptive Statistics on Objectives			
	4.3.1	To Examine the Consumer Buying Behaviour on	30	
		Branded Sports Product		