

**A STUDY OF INFORMATION COMMUNICATION TECHNOLOGY  
USAGE BY THE STUDENTS, AT MARA UNIVERSITY OF  
TECHNOLOGY SARAWAK, SAMARAHAN CAMPUS.**

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This Project Paper is Submitted to The Faculty of Administration And Law  
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Diploma in Public Administration.

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## LETTER OF TRANSMITTAL

Diploma in Public Administration,  
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10 September 2001.

Mr. Nicholas Amin,  
PAD 340 lecturers,  
Faculty of Administration and Law,  
Mara University of Technology,  
Kota Samarahan,  
Sarawak.

Dear Sir,

### **Submission of Project Paper, PAD 340.**

As part of the partial requirement of the Diploma in Public Administration, we are required to submit the project paper entitled " A study of Information Communication Technology usage by the students, at Mara University Of Technology Sarawak, Samarahan Campus".

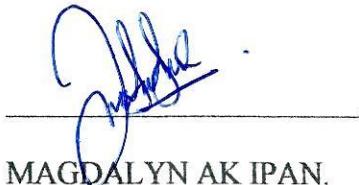
Hopefully, with the submission of this project paper, it will enable us to meet the requirement and expectation on the faculty.

Thank You,



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## ABSTRACT

The Internet is first and foremost a means of communication it's a pipe, a highway- a high- speed conduit between separate but connected destinations. Today, those destinations are- by and large- the personal computers on our desks. The Internet- unlike any other medium we have known- is a conscious medium. It can interact with the viewer on the personal level. Television and radio can only speak; the Internet you can asks a question, listens to the answer, and then response. It interacts.

The growth of the Internet has been remarkable. It now affects the lives of an ever-growing number of people and can reach those who until recently had little access to the wealth of information available on the net.

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# CHAPTER 1

## INTRODUCTION

### 1.0 Introduction of research

Internet is a collection of interconnected computer networks that spans the globe. This decentralized “network of networks” is connected using a combination of communication system such as a phone lines, fiber optic cables, coaxial cables and satellites. Besides e-mail, chat rooms, message boards, games, and free software, there are thousands of indexed databases containing all sorts of facts figures, review, and options. Today the Internet is accessible to anyone with personnel computer and a communication line.

The fastest growing part of the Internet is the World Wide Web, which is the most graphically inviting and easily navigable section of the Internet. The World Wide Web or simply “the web” consist of interconnected system of sites, or places, all over the world that can store information in multimedia form-sounds, photos, video, as well as text. The sites share a form consisting of a series hyperlinks that connects similar word and phrases.

### 1.1 Research objective

There are several objectives why we are conducting the research and why we are choosing this topic for our research:

- I. To study the student weaknesses in mastering the information communication Technology (ICT).