

# INTERNATIONAL CONFERENCE OF RESEARCH ON LANGUAGE EDUCATION (I-RoLE) 2021

Engaging in Change: Empowering Linguistics, Literature & Language

23 - 24 MARCH 2021

AKADEMI PENGAJIAN BAHASA
UNIVERSITI TEKNOLOGI MARA CAWANGAN MELAKA

## **CONTENTS**

#### **FOREWORD**

Rector of UiTM Melaka
Dean of Akademi Pengajian Bahasa
I-RoLE 2021 Chair

**I-Role 2021 ORGANISING COMMITTEE** 

**ABOUT I-Role 2021** 

KEYNOTE SPEAKER II
KEYNOTE SPEAKER III
KEYNOTE SPEAKER IV
KEYNOTE SPEAKER V
KEYNOTE SPEAKER V

PLENARY SPEAKER I

**WORKSHOP SPEAKERS** 

**CONFERENCE SCHEDULE & ABSTRACTS** 

**ACKNOWLEDGEMENTS** 

## **FOREWORD**



#### **Rector of UiTM Melaka**

In the name of Allah the Most Merciful and Most Gracious.

Assalamualaikum Warahmatullahi Wabarakatuh dan Salam Sejahtera.

On behalf of Universiti Teknologi MARA Melaka I want to extend our warmest welcome to all participants of the International Conference of Research on Language Education 2021 (iRoLE 2021).

To put a digital conference of this magnitude together is not a small accomplishment, thus it gives me great pleasure to congratulate the Akademi Pengajian Bahasa (APB), UiTM Melaka for successfully hosting the important conference.

The conference theme, "Engaging in Change: Empowering Linguistics, Literature and Language" is one such endeavour to bring together local and overseas researchers, practitioners, academics, teachers and students to deliberate on theoretical underpinnings and practical implications in the fields of languages, linguistic and literature to forge emerging ideas and move forward in the fields ever-changing landscape. I am confident that the array of presentations and workshops in the conference schedule will provide excellent opportunities to build more and better collaborations between fellow researchers and practitioners.

I would like to extend my gratitude and appreciation to the strategic partners Universitas Negeri Semarang (UNNES), Chiang Rai Rajabhat University (CRRU), Universiti Teknikal Malaysia Melaka (UTEM) and Universiti Tun Hussein Onn Malaysia (UTHM) as well as the Melaka, Johor and Negeri Sembilan State Education Departments for their great support in making this event possible. My appreciation also goes to iROLE 2021 guest speakers and presenters from all corners of the world for sharing your knowledge, insights and experiences, and for providing a context for reflection; and to the attendees, for participating in our shared effort to grow both professionally and personally. I hope that all of you will continue to collaborate with each other beyond this conference and further promote and tap into the potential of research data.

I wish you all a very enjoyable conference.

Professor Dr. Abd Halim bin Mohd Noor Rector Universiti Teknologi MARA Melaka

## **FOREWORD**



### **Dean of Akademi Pengajian Bahasa**

In the name of Allah the Most Merciful and Most Gracious.

Assalamualaikum Warahmatullahi Wabarakatuh dan Salam Sejahtera.

It gives me an immense pleasure to welcome all speakers, presenters and participants to the International Conference of Research on Language Education 2021 (i-RoLE 2021) organised by the Academy of Language Studies (APB), UiTM Melaka. While circumstances prevent a face-to-face event, we are proud to be hosting our first online conference given the new challenges of the Covid-19 pandemic that has forced us to pivot to a completely virtual one.

The theme for the two-day conference - Engaging in Change: Empowering Linguistics, Literature and Language' has been remotely set up to provide not only professionals but also novice researchers from all over the world with the opportunity to share their scholarly experiences and exchange knowledge in the different fields of languages, linguistic and literature in this increasingly complex terrain. Looking at the conference schedule, and the many wonderful and accomplished guest speakers and presenters, I am confident this conference will be a remarkable avenue of learning, networking and inspiration.

I would like to take this opportunity to express my gratitude to the iRoLE 2021 organising committee and those who are involved directly and indirectly in making this event a success. I hope this remarkable event will continue in the future.

I also would like to express my deepest thanks to the speakers and presenters who did their best to submit their presentation videos in due time to ease out the technicalities during the conference. I wish you all the best in your presentations and I hope that you will enjoy and benefit tremendously from the conference. We hope that your experience in this virtual conference will be a rewardin9 one that sparks new collaborations and areas of inquiry.

I wish all of you an exciting virtual experience and anticipate seeing all of you again at our future events.

Professor Dr. Othman Ismail

Dean

Akademi Pengajian Bahasa

## **FOREWORD**



I-RoLE 2021 Chair

Hello, Salam Sejahtera, Nínhǎo, Marhaba!

Academy of Language Studies UiTM Melaka is proud to host the first all-virtual International Conference of Research on Language Education 2021 (I-RoLE 2021). The theme of this conference is "Engaging in Change: Empowering Linguistics, Literature and Language". IROLE 2021 aims to bring together scholars, researchers and practitioners to discuss, explore and address challenges in theory building, methodology development and the applications of languages, linguistic and literature that may contribute to the shaping of the fields across all educational levels. I am delighted to see the IROLE 2021 delegates are not only from academia, but also practitioners from schools and higher learning institutions as well as students. It is through conferences like these that we expand our network and partners, and I have no doubt that I-RoLE 2021 will offer a remarkable opportunity for the sharing of research and best practice, and for the meeting of people and ideas.

The conference programme includes a range of presentation types, including keynote and plenary speakers, oral presentations and workshops that I am sure would be a tremendous benefit to all of us. Putting together I-RoLE 2021 is a team effort. I would like to take this opportunity to express my sincere gratitude to the I-RoLE 2021 committee members and the technical staff for their enormous work behind the scenes to ensure the delivery and success of this very important conference. May this teamwork and commitment remain in many years to come. My appreciation also goes to our strategic partners Universitas Negeri Semarang (UNNES), Chiang Rai Rajabhat University (CRRU), Universiti Teknikal Malaysia Melaka (UTEM) and Universiti Tun Hussein Onn Malaysia (UTHM) as well as the Melaka, Johor and Negeri Sembilan State Education Departments for their great support in making this event possible. I would like to thank all conference participants for your contributions which are the foundation of this conference. I encourage your very active and enthusiastic participation as we have so much to learn from each other. Lastly, I hope all of you have fruitful discussions and deliberation during the two days conference.

**Dr. Kuldip Kaur Maktiar Singh**Chairperson
I-RoLE 2021

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## **ABOUT I-Role 2021**



The International Conference of Research on Language Education 2021 (I-RoLE 2021) is organized by Akademi Pengajian Bahasa, Universiti Teknologi Mara Cawangan Melaka (UiTMCM) in collaboration with the strategic partners Universitas Negeri Semarang (UNNES), Chiangrai Rajabhat University (CRRU), Universiti Teknikal Malaysia Melaka (UTEM) and Universiti Tun Hussein Onn Malaysia (UTHM) is a platform for local and international scholars and professionals to interact and share expertise, knowledge, and experience in language education.

#### The sub-themes may include but not limited to:

- Language Teaching and Learning
- Applied Language Studies
- Language Assessment
- Language and Technology
- Language Policy and Governance
- Language Education and Sustainable Development Goals

**ORGANIZERS:** 

















## **WORKSHOP SPEAKER III**

#### Dr. Ena Bhattacharyya

Universiti Teknologi PETRONAS Malaysia

15:00 - 16:30, March 24, 2021 (Wednesday)

Topic: Pitching Business Presentations with Academic Discourse



#### Abstract

Business communication is the process of sharing information between people within and outside a company. Business Presentations, are one such form of oral workplace communicative event. A Business Presentation occurs when specific business-plans are shared with target-audiences with an underlying purpose to create a decision or move. During such competitive fast paced oral presentations, audience understanding is critical. This understanding is reliant on a presenter's ability to stress, emphasize, punctuate and signal transitions at right moments of a presentation. The short moment of engagement may either break or close a deal. How then do presenters make themselves easily understood in such highly competitive formal settings? What linguistic devices assists an audience to comprehend a presentation better? This workshop aims to share some insight on the types of useful fillers, idea signallers and discourse markers to navigate audience understanding during a business presentation. It aims to explore the selective use of transitional words, comparatives and qualifiers in the IBC of business pitching for better audience appreciation of a business presentation.

#### **Biodata**

Dr Ena Bhattacharyya obtained her Doctorate in Philosophy in Applied Linguistics (English for Specific Purposes) from University Malaya, Kuala Lumpur in 2014. She is a Senior Language and Communication lecturer with the Language Unit of the Management and Humanities Department, Universiti Teknologi PETRONAS, Perak Darul Ridzuan since 2001. She began her teaching career in 1991 in Sarawak. Currently, she teaches Academic Writing and Professional Communication Skills. She is the Postgraduate Program Coordinator (Social Science unit). She currently is the coordinator of the Academic Writing course. She was a co-Editor for "New Media Communication Skills for Engineers and IT Professionals" published by IGI Global, USA and co-authored a text, "Academic Writing for Undergraduates Across Disciplines" (Pearson). She recently co-delivered an online workshop entitled, "Pen to Paper: Academic Writing Workshop". Her research interests span from Applied Linguistics. English for Specific Purposes, TESL, Education, Engineering Education to Human Capital Competency Development necessary for Graduate Employability. She was awarded the Effective Education Delivery Award 2015 during the Quality Award Day in 2016. She is a member and Language Unit Head (Applied Linguistics) for the Centre for Social Transformation for Sustainable Lifestyles (CSS) Institute for Sustainable Living (ISB). She is an EXCO for Publication with the Malaysian Association of Applied Linguistics (MAAL). She is also a member of the Malaysian English Language Teaching Association (MELTA) and Malaysia Institute of Management (MIM).

## **ACKNOWLEDGEMENTS**

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