

# INDIVIDUAL PROJECT COURSE: PRINCIPLES OF ENTREPRENEURSHIP CODE: ENT 530

PROJECT: SOCIAL MEDIA (FB)
NAME OF PAGE BUSINESS: NDA FRAGRANCE

**GROUP: NBH6B** 

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#### **EXECUTIVE SUMMARY**

NDA Fragrance is a business that carries out online business for fragrance products. Fragrance products consist of Inspired Perfume, Body Mist and Body Butter. This business is created to provide an opportunity to all customers who love quality fragrances and want to have them at affordable prices. Apart from selling products to consumers, NDA Fragrance also provides useful info and tips to fragrance customers.

Retaining NDA Fragrance's customers is a very strong suit for this business and so we have strategies in place to ensure that our customers remain happy with our products and services. This can be achieved if we employ the best customer service executives who are adept at handling orders, promptly attending to complaints and inquiries. We also intend to provide a listening ear to our clients for feedbacks that will help make the company progress.

In addition to reinforcing strategies for maintaining customer loyalty towards NDA Fragrance, expanding and exploring ways to promote this online product and services business in social media is important. Skills and ways to know how to attract customers are important. Start by giving teaser a customer to give the customer a sense of excitement to know which product to sell. Next, the skills to make soft sell to give you an idea of exactly what the product is going to sell in the right way. Last but not least, hard-sell-making skills to customers to attract customers continue to buy promoted products.

NDA Fragrance can further enhance this entrepreneurial knowledge to further develop this business in the near future.



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# i. Introduction of business.

#### Name and address of business

Name of this business is NDA Fragrance. This business address is 2408 Jalan 3/10 Apartment Cempaka, Bandar Baru Selayang, 68100 Batu Caves, Selangor Darul Ehsan. This business is only conducted by one staff member and she is the owner of this business. As the only person in charge of doing this business, the task of the NDA Fragrance owner is to manage and update the Facebook account of NDA Fragrance by promoting the product released. In addition, record buyer details and record cashflow and entry by providing sales reports. Lastly, she as a person who manages postage and shipping items ordered by the customer.

# Organizational Chart



Nur Hashimah Binti Sharani

# Mission and Vision

NDA Fragrance mission is to ensure provide a list of fragrances that not only exceed our domestic customer's expectations but also intrigue the senses of our business customers and make them strive to build a sustainable relationship with us. Our vision which is to be the leading perfume and fragrance business in Klang Valley as well as the whole of the Selangor and Kuala Lumpur will be achieved as we have put together the best strategies to ensure that these goals and missions are achieved.



# Description of products/services

NDA Fragrance is intends to deal in all sort of fragrances for both sexes (female and male). We will ensure that we constantly carry out researches so as to make our customer to enjoy our variety of fragrances product including body butter, body mist and etc, that will stimulate the senses of our various clients. Some of our intended products and services are:

# **Inspired Perfume.**

NDA Fragrance offers all the best celebrity fragrance enthusiasts but at affordable prices. The Inspired Perfume celebrity fragrance network offered by NDA Fragrance has over 100 types or brands of Inspired Celebrity Perfumed. With only one spray, the customer will enjoy the fragrance throughout the day. Celebrity fragrances are popular niches that have grown but which heavily depend on the celebrity as companies seek well known celebrities to endorse their fragrances. The celebrities must also have good credibility and must be considered a success in his or her field of endeavor. Among the popular fragrances from the perfume list of NDA Fragrance is Gucci Floral, Britney Spears Midnight Fantasy, Boomshell by Victoria Secret, Paris Hilton by Paris Hilton, Bylgari for Men, Bylgari Extreme Men, Paco Rabanne, David Beckham Instinct and many more.

Perfume for Men List			
Perfume for Men			
lo.   Name of Perfume(s)	No. Name of Perfymels		
Bylgari BLV for Men	61 Tommy Boy By Tommy Hilfiger		
CK Eternity by Calvin Klein Men	62 Versace Blue Jeans Men 63 Versace Eros For Men		
3 CK Eternity by Calvin Klein Wen			
5 Dunhill Desire Blue			
3 CK Ptermity by Carvin Near 1994 4 Dyidoff Cool Water Men 5 Durnhill Desire Blue 6 Durnhill Desire Reduce Di Gio			
8 Giorgio Armani Code Men 9 Giorgio Armani Sport Code			
10 IGucci Guilty by Gucci Men			
11 Hugo Boss Energise Men			
12 Hugo Boss Men 13 Hugo Boss Orange Men	THE RESERVE TO SHARE THE PARTY OF THE PARTY		
14 Hugo Boss Signature Men			
15 IMont Blanc Legend			
16 Mont Blanc Starwalker			
17 Paco Rabanne Invictus 18 Raiph Lauren Polo Blue			
19 Raiph Lauren Polo Red			
20 IVera Wang for Men			
21 Adidas Deep Energy Men			
22 Aventus By Creed 23 Body Shop White Musk Men			
24 Bylgari Agua Pour Homme Men			
24 Bylgari Aqua Pour Homme Men 25 Blygari Black For Men			
26 Bylgari Extreme Men 27 Channel De Bleu			
28 Channel Allure Sport Homme			
29 ICK Be By Calvin Klein Men			
30 CK Free By Calvin Klein Men			
31 CK One By Calvin Klein Men 32 Davidoff Adventure Men			
33 Davidoff Hot Water Men	AND THE RESIDENCE DESCRIPTION OF THE PROPERTY		
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35. Dior Sauvage 35. Dior Sauvage 50 Diesel Fuel Fer Iffe 36. Olive One Gentlemen			
37 ID&G The One Gentlemen			
39 Dunhill London Men			
40 F By Salvatore Ferragamo 41 FCUK By French Connection UK			
42   Ferrari Red By Ferrari			
43 Gucci Sport Homme Men			
44 Guy Laroche Drakkar Noir			
45 Hugo Boss Bottled Men 46 Hugo Boss Element Aqua			
46 Hugo Boss Element Aqua 47 Hugo Boss Red Men	THE RESIDENCE PROPERTY OF THE		
48 Jean Paul Gaultier Le Male 49 Kenzo Homme Sport Men			
50 L'eau D'Issey Mivake Men			
51 ILacoste Style in Play			
52 Lanvin L'Homme Men	THE RESERVE THE PROPERTY OF TH		
53   Paco Rabanne XS Black Men 54   Paco Rabanne XS Black Men 55   Paul Smith For Men 56   Raigh Lauren Polo Black 57   Raigh Lauren Polo Soort 58   Sean John Unforgyable			
56 (Raiph Lauren Polo Black			
The Rollin Jauren Pole Sport	CONTRACTOR OF THE PARTY OF THE		
Sean phy Uniorgyable			
Spice some sylviciar soft			