UNIVERSITI TEKNOLOGI MARA CAWANGAN TERENGGANU KAMPUS DUNGUN

FACULTY OF HOTEL & TOURISM MANAGEMENT

AN INVESTIGATION PERTAINING STUDENT PERCEPTION TOWARDS CAREER IN HOSPITALITY INDUSTRY

AMIRAH BINTI MOHD SAMSURI (2015182689) NUR QAISARA BINTI SUHARDI (2015136819)

BACHELOR OF SCIENCE (HONS) IN HOTEL MANAGEMENT -HM240 Universiti Teknologi MARA (UiTM),MALAYSIA

JUNE 2018

DECLARATION

I hereby declare that the work contained in this research was carried out in accordance with the regulation of Universiti Teknologi Mara and it is our own except those which have been identified and acknowledged. If we were later, found to have committed plagiarism or other forms of academic dishonesty, action can be taken against us in accordance with UiTM's rules and regulations.

Name of Student	:	Amirah Binti Mohd Samsuri
		Nur Qaisara Binti Suhardi
Matrix Number	:	2015182689
		2015136819
Programme	;	Bachelor Science (HONS.) in Hotel Management
Research Title	:	An Investigation Pertaining Student Perception towards Career in Hospitality Industry
Name of Supervisor	:	Madam Nor Azlina Rahmat
Signature	-	

:

Date

ABSTRACT

The purpose of this research is to study on student's perception towards career in hospitality industry. Research design for this research is a descriptive study and the approach of this study is collecting data by using online survey questionnaires. Researchers have used primary data to collect data on student's perception towards career in hospitality industry. The literature review had elaborate and find out the significant factors that affect the career choice of the students. As the findings will give the opportunity for the industry to attract more student to join the industry.

TABLE OF CONTENTS

ABSTRACT	1
ACKNOWLEDGMENT	2
CHAPTER 1	
1.1 BACKGROUND OF THE STUDY	5
1.2 PROBLEM STATEMENT	6
1.3 RESEARCH OBJECTIVE	7
1.4 RESEARCH QUESTION	8
1.5 CONCEPT FRAMEWORK	8
1.6 SIGNIFICANCE OF THE STUDY	9
CHAPTER 2	
2.0 CAREER IN HOSPITALITY INDUSTRY	10
2.1 STUDENTS PERCEPTIONS	10
2.2 SALARY, WORKING HOURS, JOB SECURITY	11
CHAPTER 3	
3.0 RESEARCH DESIGN	12
3.1 UNIT ANALYSIS	12
3,2 POPULATION & SAMPLE SIZE	13
3.4 DATA COLLECTION METHOD	14
3.5 PLANS FOR DATA ANALYSIS	14
CHAPTER 4	
4.0 PART A: DEMOGRAPHIC PROFILE	15
4.1 PART B: HOSPITALITY CAREERS	27
4.2 DISCUSSION	28
4.3 CONCLUSION	29

3

CHAPTER 5

REFERENCES	32
5.3 CONCLUSION	31
5.2 RECOMMENDATION	30
5.1 IMPLICATION	30
5.0 LIMITATIONS	30