

**UNIVERSITI TEKNOLOGI MARA
FACULTY OF ADMINISTRATIVE SCIENCE & POLICY
STUDIES**



**FACTORS THAT CONTRIBUTE TO EMPLOYEES' STRESS IN
FIREFIGHTER
AND RESCUE STATION AT SUNGAI PETANI**

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Factors That Contribute to Employees' Stress in Firefighter and Rescue Station at Sungai Petani.

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Abstract

Stress among employee are the typical problem in the organization especially in the uniform body such as firefighter. Stress bring negative impact to the organization in term of productivity, organization image, satisfaction on the job and others. This study were conducted in Firefighter and Rescue Station at Sungai Petani, Kedah. The purpose of this study is to investigate the factor that contributed to the employees' stress in Firefighter and Rescue Station at Sungai Petani. Questionnaire were distributed and the census sampling technique being used in this study as the total number of employee in this station is only 65. The trend od employees' stress in Firefighter and Rescue Station at Sungai Petani were analyzed by the research objectives, findings that tested on four factors which are working condition, workload, pay scale and technology advancement.

Keywords

Employees' stress, working condition, workload, pay scale and technology advancement.

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