

ROAD ACCIDENTS
A STUDY ON S.J KENDERAAN STAGE BUSES

IN FULFILLMENT
OF A PARTIAL REQUIREMENT FOR
THE ADVANCE DIPLOMA IN BUSINESS ADMINISTRATION
(TRANSPORT)

BY :
NURCIANA BINTI NASARUDDIN
ITM I.C. NO. 86106781

MEI 31, 1991

TABLE OF CONTENTS		PAGE
1.	ACKNOWLEDGEMENT	iv
2.	LIST OF ILLUSTRATIONS	v
3.	ABSTRACT	<u>viii</u>
4.	<u>CHAPTER 1 : INTRODUCTION</u>	1
	1.1 : The Company	3
	1.2 : The Organisational Structure	5
	1.3 : Problem statement	9
	1.4 : Objective	12
	1.5 : Hypotheses	12
	1.6 : Methodology	12
	1.7 : Scope and Limitation	14
5.	<u>CHAPTER 2 : LITERATURE REVIEW</u>	
	2.1 : Introduction	
	A : Objective of Literature Review	16
	B : Introduction to Accident	16
	C : What is The Cost To The Nation	17
	D : Cause of Accidents in General	17
	E : Control measures by Agencies	22
	2.2 : Bus Accident. in Kuala Lumpur	28
	2.3 : Accident Involving S.J. buses	29
	2.4 : Conclusion	31

6.	<u>CHAPTER 3 : ACCIDENT BACKGROUND AND CAUSES</u>	PAGE
	<u>OF ACCIDENTS</u>	
	3.1 : Taman Melawati Depot	35
	3.2 : Background of Traffic Accidents	36
	3.3 : Selected Routed with highest Accident Rate	42
	3.4 : Selected Route with Lowest Accident Rate	45
7.	<u>CHAPTER 4 : METHODOLOGY</u>	
	4.1 : Introduction	48
	4.2 : Primary Data	48
	4.3 : Secondary Data	53
8.	<u>CHAPTER 5 : FINDING AND ANALYSIS</u>	
	5.1 : Number of Accident By Depot	54
	5.2 : Accident Rate	56
	A : Classification by Race	56
	B : Frequency of Accidents by Time	57
	C : Classification by Age	62
	D : Classification by length of Service	65
	5.3 : Hypotheses	67

9.	<u>CHAPTER 6 : MANAGEMENT SYSTEM AND</u>	
	<u>PROCEDURE RELATED TO ACCIDENT</u>	
4.1	: Introduction	78
4.2	: Definition	78
4.3	: General Procedure	79
4.4	: Major Accident	81
4.5	: Minor Accident	81
4.6	: Claims	82
4.7	: Settlement	83
4.8	: Domestic Inquiry	84
4.9	: Court Fines	85
4.10	: The Role and Action of Relevant Personel/Department	86
10.	<u>CHAPTER 7 : CONCLUSION AND RECOMMENDATION</u>	91
7.1	: CONCLUSION AND RECOMMENDATION	91
	: Conclusion	
7.2	: Recommendation	92
	A : Recommendation to the Company	93
	B : Recommendation to other Agencies	98

ABSTRACT

Road accidents is a matter of growing concern in Malaysia. The relatively high annual rate of fatality associated with road traffic accidents has prompted the Government of Malaysia to set a target of reducing such fatality.

This research will concentrate the study on road accidents involving stage buses at the national and state level and in-depth study towards road accident involving S.J. Kenderaan stage buses.

Besides, the theses will include the costs of road accident to the nation, the causes of accident in general the causes of accident for the selected routes in Kuala Lumpur with the highest accident rate.

Several methodologies have been adopted with the aim to identify the causes of accident of S.J drivers.

All the findings with analysis were explained clearly. The management system and procedures related to accident which has been set by the company were elaborated. Finally, conclusion together with recommendation for the company has been done.