

# FACULTY OF HOTEL AND TOURISM MANAGEMENT PRINCIPLES OF ENTREPRENEURSHIP (ENT530)

#### BARBER BEAR

SOCIAL MEDIA PORTFOLIO

MOHAMMAD ZAIM BIN MOHD SALLEH
SEPTEMBER 2018 - JANUARI 2019

MUHAMMAD HILMAN BIN MOHD FARIZAN

2017965311

HM2404B

#### **ACKNOWLEDGEMENT**

In the name of Allah Almighty I praised and give thanks as I managed to complete the assignment accordingly within the given time period. Eventhough I face many challenges like different leisure time and other assignment in between to complete this assignment. First of all, I want to express our gratitude to UiTM Campus Puncak Alam, Selangor for giving me the opportunity to study the subject of Principles of Entrepreneurship (ENT530) and gave me chances to do this assignment smoothly.

I also want to say my heartfelt thanks to the lecturer for the willingness to give us a lot of information that we need and also give full cooperation to us, during classes.

Thousand thanks appointed to Sir Mohammad Zaim Bin Mohd Salleh for helping and guiding me throughout the completion of this assignment and do not bother to answer any of my question regarding this assignment.

Also, I would want to thank my friends and classmates who are always helpful and willing to share information related to Principles of Entrepreneurship (ENT530) assignments. Lastly, we would like to thank our parents for their support and always pray for us to complete the assignment within given period of time.

I would also like to thank Suruhanjaya Syarikat Malaysia (SSM) for the time they spend to come Universiti Technology Mara (UiTM) Puncak Alam for the thumbprint registration that enable all of us to complete our SSM registration. The registration system is also upgraded and easy for the entrepreneurs.

All my classmate are required to register with Malaysia Digital Economy Corporation (MDEC) through e-Usahawan portal. The purpose of MDEC is to empower Malaysians through digital means to enhance productivity and improve living standards for all. Grooming and transforming the Rakyat (Malaysians) into a tech-savvy workforce to support the growth of a digital economy.

#### **EXECUTIVE SUMMARY**

The number of barbers shops in the Malaysia is decreasing, same goes to the local barber profession. Now the trend of most barber shops ran by foreign workers due to their cheap wages yet professional skills. But as with anything that starts out as a trend, the market is now more than a little crowded, making it increasingly difficult for any novice's barber shop and brand like BARBER BEAR to establish itself without any marketing effort.

Nonetheless, thanks to society's reliance on technology, there are several elements of business that can be setup as enablers for both passive and active marketing. Without a website, BARBER BEAR might as well not exist as far as local consumers are concerned. But for Google (by far the most popular search engine worldwide) what matters more is that your website is accessible on mobile devices, and loads quickly on mobile devices.

In 2016, Google and Facebook represented 99% of revenue growth from digital advertising. Facebook's daily active users have increased 18% year-over-years and burgeoning from 1 million users in 2004, to over 1.9 billion in 2017. Facebook has more than 2.2 billion monthly active users as of January 2018.

This is a marketing channel that is useful for keeping customer loyal, and increasing revenue. It is used to send out details of any promotions BARBER BEAR are running, details of new products BARBER BEAR are stocking, or just to promote existing products. BARBER BEAR have a monthly social media marketing budget. It is becoming increasingly difficult to reach full audience on Facebook without boosting posts, and running sponsored posts. But that isn't the only reason to run paid marketing campaigns. They're also a very effective way to reach potential customers who don't know about BARBER BEAR yet. Social media marketing allows BARBER BEAR to be quite precise with target market, from general demographics, through to interests, and narrowly defined in terms of location too.

The biggest challenge of social media is that it is an ever changing area: active users shrink and grow constantly, changes to the platform and features affect ability to reach the same number of people, and BARBER BEAR have to find ways to mitigate the impact of this by not wade out into the social media wilderness without some plan-

## TABLE OF CONTENT

NO	CONTENT	PAGE
1.0	Preliminary Materials	
	1.1 Cover page	1
	1.2 Acknowledgement	2
	1.3 Executive summary	3
	1.4 Table of contents	4
2.0	Body of the Report	
	2.1 Business registration	
	Suruhanjaya Syarikat Malaysia(SSM)	5-13
	• e-Usahawan	14
	2.2 Introduction of business	15-16
	Name and address of business	
	Organizational chart	
	Mission / vision	
	• Descriptions of products / services	
	Price list	
	2.3 Facebook (FB)	
	Creating Facebook (FB) page	17
	Customing URL Facebook (FB) page	17
	• Facebook (FB) post – Teaser	18-19
	• Facebook (FB) post – Copywriting (Soft sell)	20-21
	• Facebook (FB) post – Copywriting (Hard sell)	22-24
	<ul> <li>Frequency of posting</li> </ul>	25-26
	Sales report	27
3.0	Conclusion	28

### **BUSINESS REGISTRATION**

#### SURUHANJAYA SYARIKAT MALAYSIA (SSM) BUSINESS PROFILE



