

**Universiti Teknologi MARA**

**Event Management System for  
Counsellor (EMSC): A Case Study in  
UiTM Kuala Terengganu, Terengganu**

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**Thesis submitted in fulfilment of the requirements  
for Bachelor of Information Technology (Hons.)  
Business Computing  
Faculty of Computer and Mathematical Sciences**

**JANUARY 2017**

## STUDENT DECLARATION

I certify that this thesis and the project to which it refers is the product of my own work and that any idea or quotation from the work of other people, published or otherwise are fully acknowledged in accordance with the standard referring practices of the discipline.



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## ABSTRACT

Nowadays, the process for event approval in counselling and career unit conducted manual, take lot of times to process for approval of the event proposal sent to HEP department and counsellor found that handle event might be burdensome because it needs commitment to handle event. Furthermore, problems to notify the students and facilitators that involved in particular events also stressful and sometimes the misunderstanding between counsellor and panel of events occurred. Therefore, this system aimed to ease the counsellor management in requesting a proposal to university management and also to make the business process work smoothly. The staff also easy to view all the proposal request by counsellor and can respond to proposal via online. As for approval, the upper management also can login to the system, view requests and also can approve or decline the proposal online. By introduce this event management system to the organization, the business process could works more smoothly and improve the productivity of management. The methodology used is Waterfall Model of System Development Life Cycle (SDLC). The system was tested by 30 respondents and 3 expert users. Overall, the highest mean received was 4.21 (SD=0.60) for security of the system evaluation. In the future, the system can be enhanced to include a complete event module that can be used to help counsellor to filter events that get the most positive feedback and use data for a new proposal event.

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