

## **TABLE OF CONTENTS**

CONTENTS	PAGES
General Plan	1
1.0 Acknowledgment	2
1.1 Executive Summary	3
1.2 Submission Letter	4-5
1.3 Agreement Letter	6-8
1.4 Introduction to Business Plan	9
1.5 Company's Mission and Vision	10
1.6 Company's Objectives	10
1.7 Company's Strategies	11
1.8 Same of Company	12
1.9 Company Logo	12
1. Logo Description	12
1.11 Nature of Business	13
1 2 Industry Profile	14
13 Future Prospect of Business	15
1.4 The Purpose of Business Plan	16
1.16 Business Background	17
1.16 Partner's Background	18-22
1.17 Socation of Business	23
Administrative Plan	24
2.0 Introduction to the Administrative Plan	2.5
2.1 Administration Objectives	26
2.2 Types of Building and Infrastructure	27
2.3 Reasons for Choosing the Location of the Business	28
2.4 Organizational Structure	29
2.5 Organizational Chart	30-32
2.6 Position and Number of Staff	33
2.7 Schedule and Task Responsibilities	34-36
2.8 Working Hour Schedule	36
	·

## 1.0 ACKNOWLEDGEMENT

Firstly, we would like to thank to Allah SWT because of the permission and the giving of healthy condition during the period in accomplishing of ETR300's business plan project. With the spirit of esprit de corps and teamwork, we managed to handle this project without any serious problems.

Due to this opportunity, we would like to frame the deepest appreciation to our beloved ETR300's lecturer, Mr. Jammeson Garry Dickson because of his support and guidance, we finally able to accomplish our business plan project.

Special thanks are given to all our family and friends because of their moral support and the willingness to share their knowledge to us.

Beside that, we are to thank to the parties who involve direct or indirect.

Without these parties he was a second cooperation, we might not able to accomplish this report.

This ETR 300 subject is the property student because this subject will give them knowledge in managing a subject will give them an aging a subject will give them because this subject will give them some subject will give them the subject will give the subject will give the subject will give them the subject will give the subject will g

Lastly, we hope so much this report will be good references for other people.

Thank you

## 1.1 EXECUTIVE SUMMARY

The name of our company is Little Cake House. The business is in form of enterprise which consists of five members. Each partner contributes certain amount of capital as agreed in agreement. The type of our business is service. The main business activity is decorating and making cakes which our concepts are accept any kind of decorating and delivery for the cakes for any special coasion. We also operate the café which become the place for the customer to have their cakes and beverages while browsing the internet because our target is to let customer to have their leisure, time at our place. These concepts are established due to the modern contemporary style or living which the people in this global era become busier with their work and prefer light food such as cakes instead of heavy foods. Our concept is also accurate and suitable with the campus way of life which the student's time nowadays becomes more compact and need some place to leisure and in the same time they can do their assignments at our place. Our business operation is at 10 a.m. to 10 a.m. to 10 p.m. weekends.

There are no sesping sameers and all are entitled to participate in the business management. We agree to the Ain Nadhirah bt Brahim is our General Manager, Muliy ti b Majid is the Administrar a manager, Noor Sheera Shafika bt Junaidi is the Operation Manager, Vanessa Enja ak Edmund Lang as Financial Manager and Nurhafifi bt Jeman as Marketing Manager. The selection of General Manager is based on consensus among all the patiners and selected based on the experience, skills and ability.

managers. The General Manager is responsible in planning, leading, controlling and organizing the business. The Administration Manager is responsible for the job that related to administration such as planning and arranging the remuneration schedule of salary and wages. The Operation Manager is responsible to the entire job that related to the operation and will be supervise and coordinate the operation of the business. The Marketing Manager will be responsible to ceate the marketing plan, identifying the customer's need and demand, identifying the compents a target market market size and forecast the future market. Lastly, the Financial Manager will be handled the financial matters such as preparing the budget and financial statement for expenses of each departments and controlling the flow of the money of the organization.

## 1.4 INTRODUCTION TO BUSINESS PLAN

Little Cake House is a partnership business which ventures and major with the services of making and decorating cakes with theme for any event and café style. The cake that we make for special event will be published in our café for promotion. We will accept any kind of theme or design that our customer wanted.

The business is in form of enterprise which consists of five shareholders. All shareholders had agreed as stated in agreement letter which the amount of capital, profit and loss will be divided as stated ratio. Our type of business is service.

We had chosen this kind of business because it shows the equality and no one will be discriminated as the profits and losses are equally divided in the end of the accounting period.

In other the partnership is a perfect option to be taken because the shareholders with a ways snaring ideas and knowledge in order to gain profit and achieve high profit achieve high profit and achieve high profit and achieve high profit and achieve high profit and achieve high profit achieve high profit and achieve high profit and achieve high profit achieve high

