

**ANALYSIS ON THE FREQUENCY
OF PASSENGER TRAIN DELAY
(KERETAPI TANAH MELAYU BERHAD)**

PREPARED BY

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*A THESIS SUBMITTED AS A COURSE REQUIREMENT FOR
ADVANCED DIPLOMA IN BUSINESS ADMINISTRATION
(TRANSPORT)*

*SCHOOL OF BUSINESS AND MANAGEMENT
MARA INSTITUTE OF TECHNOLOGY
SHAH ALAM
SELANGOR*

MAY, 1994

ACKNOWLEDGEMENT

In the course of completing this graduation exercise, I am indebted to the many people who helped me in the many ways which is not possible to describe in mere words.

I owe a million thanks to the management of KTMB for providing me a place to do my six months practical training and particularly to my supervisor, En. Ali Md. Hassan who has been a great help in not only my graduation exercise but also on the aspects of work of passenger services. His concern and patience is very much appreciated.

My thanks to the list of people I am indebted to is endless but my special thanks is to the staff of KTMB especially to Pn. Zainab Hashim, En. Sarbini Tijan, Mr. Somaswaran from passenger division, En. Rahim Osman and Pn. Noranisah Sidek from operation department.

I would also like to thank my advisor - lecturer, Pn. Rosena Mohd. Ali for her tutelage and guidance in making this graduation exercise a success.

ABSTRACT

This research is on the analysis of the passengers train delay. The main objectives are to analyse delays that always happen during the running of train. These concludes with the main reasons leading to delay, types of train that contribute most to delay, cost incurred, time of the year that delays always occur and examine the aggregate level of delay.

The study has been done including analysing the opinions, views and research regarding the matter. The information has been gathered from personal interviews and personal observation. Apart from that, I have also referred from the published statistical data, pamphlets, brochures, text books, journals and newspaper cuttings.

Generally, the overall KTMB's passengers train operation has now improved.

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