

**UTILIZATION AND SUSTAINABILITY OF RISK INFORMATION SYSTEM**

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**Submitted in Partial Fulfilment of the Requirement for the  
Bachelor of Business Administration (Hons.) Marketing**

**FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA**

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**DECEMBER 2015**

# LETTER OF SUBMISSION

Faculty of Business Management  
Universiti Teknologi MARA, 94300 Kota  
Samarahan, Sarawak

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The Head of Program  
Faculty of Business Management,  
Universiti Teknologi MARA, 94300,  
Kota Samarahan,  
Sarawak.

January 2016

Dear Sir/Madam,

**RE: SUBMISSION OF RESEARCH REPORT**

Attached is the project title "Factors that Influence Innovativeness Performance among PETRONAS Supply Chain Management Employees" to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you.

Yours sincerely,



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# UTILIZATION AND SUSTAINABILITY OF RISK INFORMATION SYSTEM

## ABSTRACT

**Purpose** – The purpose of this paper is to examine the utilization and sustainability of Risk Information System among The Company employees.

**Methodology/Approach** – A total of 200 respondents from The Company at Risk Management Department had participated through convenient sampling technique in answering the questionnaire.

**Findings** – Most of respondents are female, age is between 21-30 years old and most of them is an executive. The Cronbach's Alpha result for awareness shows is fairly low, ease of use and usefulness at work shows it is high positive relationship and utilization and sustainability shows it is average positive relationship. Regression analysis shows that there is significant correlation between ease of use and utilization and sustainability of RIS compared to the two variables. For the recommendation, there are some recommendations and suggestions to improve the performance of RIS thru awareness, ease of use and usefulness at work among The Company RMD fraternity.

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# CHAPTER 1

## INTRODUCTION

### 1.0 Introduction

#### 1.1 Company Background

This is Oil and Gas Company that was founded on 1974. The corporation is vested with the entire oil and gas resources in Malaysia and is entrusted with the responsibility of developing and adding value to these resources. The Company is ranked among Fortune Global 500's largest corporations in the world. In 2013, The Company ranks by Fortune as the 75th largest company in the world. It also ranks The Company as the 12th most profitable company in Asia and the most profitable in the world.

Since its incorporation, The Company has grown to be an integrated international oil and gas company with business interests in 35 countries. As of the end of March 2005, The Company comprised 103 wholly owned subsidiaries, 19 partly owned outfits and 57 associated companies. Together, makes The Company, which is involved in various oil and gas based activities. The Financial Times has identified The Company as one of the "new seven sisters" the most influential and mainly state-owned national oil and gas companies from countries outside the Organization for Economic Co-operation and Development.

The group is engaged in a wide spectrum of petroleum activities, including upstream exploration and production of oil and gas to downstream oil refining, marketing and distribution of petroleum products, trading, gas processing and liquefaction, gas transmission pipeline network operations, marketing of liquefied natural gas, petrochemical manufacturing and marketing, shipping, automotive engineering, and property investment. For the purpose of this study and to maintain confidentiality, the system shall be known as "Risk Information System (RIS)" and The Oil and Gas Company shall be referred as "The Company". Any other unique or specific name (if applicable) will also be generalized to maintain the confidentiality of the research environment.