INTERNATIONAL MARKET ENTRY STRATEGIES BY MALAYSIAN CONSTRUCTION FIRMS



INSTITUT PENYELIDIKAN, PEMBANGUNAN DAN PENGKOMERSILAN UNIVERSITI TEKNOLOGI MARA 40450 SHAH ALAM, SELANGOR MALAYSIA

DISEDIAKAN OLEH:

CHE KHAIRIL IZAM BIN CHE IBRAHIM JAZURI ABDULLAH MUHAMMAD HAFEEZ OSMAN

INTERNATIONAL MARKET ENTRY STRATEGIES BY MALAYSIAN CONSTRUCTION FIRMS

DISEDIAKAN OLEH:

CHE KHAIRIL IZAM BIN CHE IBRAHIM JAZURI ABDULLAH MUHAMMAD HAFEEZ OSMAN

ACKNOWLEDGEMENT

This study is dedicated to all those who gave me just the kind of support and confidence I needed in my study namely:

Jazuri Abdullah and Muhammad Hafeez, my colleagues, who spent so much of their precious time tirelessly helping me through the months, providing me moral support throughout the reserach process, as well as technical assistance critical for the completion of the study in a timely manner and I wish to acknowledge the debt I owe them with a million thanks:

Next, I would like to thank Mohd Khairolden Ghani, my colleague who is working at Construction research Institute of Malaysia (CREAM), for his continuous guidance, encouragement, working together, sharing information and helping each other when needed in order to complete this study.

My special thanks go to all the personnel in the Construction Industry Development Board Malaysia (CIDB) for welcoming me to their office, whenever I need their professional advice, sources for this study and without their help my study would never been possible.

And finally, a special dedication to every member of my beloved family who endured this long process with me, always offering support and love.

Che Khairil Izam Che Ibrahim Faculty of Civil Engineering University Teknologi MARA, Shah Alam May 2009

ABSTRACT

Globalization by definition involves trans-boundary activities. Globalization frequently translates into creation of new construction markets. Focusing on the entry strategies is one of the important dimensions of the process of internationalization of Malaysian construction firms. In securing the position in the international market, Malaysian construction firms need to consider the influence of numerous factors both internal and external to the firm in deciding when to enter a market. The need for the strategic planning is to keep track of firm's operations in a continuously changing international environment. This study focuses on developing a conceptual framework for internationalization process to facilitate more Malaysian construction firms to venture in the international market and to highlight the importance of the factors involved in this process. Twenty eight (28) respondents from Class A and Grade 7 construction firms were received to get their opinions on the strategic entry decision making in exploring international markets. The empirical results show quality, project management capability, equipment, material and labour support are the most important strength: currency fluctuation, shortage of financial, interest rate increase are the most important threats relative to international market: opening up new markets, technological advancement, increase profitability are the most important opportunities available in international works. This study has developed a new conceptual framework that includes the identified elements influencing decision making to international market. The framework is a multi phase

because it includes all the steps in strategy formulation with internal and external environment scanning. The strategy of the framework based on firm mission, vision and goals; company resources and capabilities; external environment in international construction; location considerations for specific country and locale; entry timing for going abroad and entry mode choice. This study's results are of relevance to Malaysian construction firms as it illustrates the determination of entry strategies and factors affecting venturing the incremental internationalization and hence enhancing relationship between firms across national borders. This study has shown that the possibility of Malaysian construction companies to penetrate international market and recognised as global players especially in Middle East, South and Southeast Asian region are expected to increase and higher near the future if identified threats and challenges can be handled and controlled by using the right strategic decision tools.

Keyword: Entry Strategies, International market, Malaysian Construction Firm