

**UNIVERSITI TEKNOLOGI MARA**

**EXAMINING JOB SATISFACTION  
THROUGH FOUR (4) IMPORTANT  
FACETS OF MSQ:  
A STUDY ON EMPLOYEES AT  
ZECON BERHAD**

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CHEE**

Dissertation submitted in partial fulfillment  
of the requirements for the degree of  
**Executive Master of Administrative Science**

**Faculty of Administrative Science and Policy  
Studies**

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## AUTHOR'S DECLARATION

I declare that the work in this dissertation was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This thesis has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the Academic Rules and Regulations for Post Graduate, Universiti Teknologi MARA, regulating the conduct of my study and research.

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## **ABSTRACT**

Because of its dynamic nature and expanding relations back and forth with other economic sectors, the construction sector play a significant and effective role. There is no denying that the construction sector is positively related to the success of every economy. This can be defined as a kind of economic engine for developing and developed countries. But, still there are certain issues of lack of job satisfaction among the construction workers with their current job which effect the lack of job performance, motivation of the workers, and increasing the employees turnover at the construction private company. Thus, in responding to lack of depth research on private sector staff especially in construction sector, this research aims to determine the influence of four (4) important facets of MSQ on job satisfaction among employees at Zecon Berhad. Generally, four (4) facets of MSQ are important for smooth functioning of an organization and satisfaction of employees and organization as whole that leads to determine the relationship between two variables (MSQ satisfaction facets and employee job satisfaction). The research design that is used in this study is descriptive research design. The study is focused at employees working at Zecon Berhad organization. The data are collected through structured questionnaire. The result of this study shows the findings may give input and believed to be significant and contribute further understanding about both variables in private sector.