



FACULTY OF ADMINISTRATIVE SCIENCE AND POLICY STUDIES

UNIVERSITI TEKNOLOGI MARA KEDAH

THE PERSONNEL DEVELOPMENT TRAINING PROGRAMME EFFECTIVENESS

FACTOR TOWARDS WORK MOTIVATION AMONG PUBLIC SERVANTS:

A CASE STUDY AT JABATAN PELAJARAN NEGERI KEDAH

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JULY 2013

DECLARATION

We hereby declare that the work contained in this practical report is original and our own except those duly identified and recognized. If we are later found to have committed plagiarism or acts of academic dishonesty, action can be taken in accordance with UiTM's rules and academic regulations.

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ABSTRACT

This study is conducted as an attempt to understand the Personnel Development Training Programme effectiveness factors towards public servants' work motivation at Jabatan Pelajaran Negeri Kedah. A total of 175 respondents are selected to become the respondents in this study to answer the questionnaires given. Based on the sample size, the researchers are going to identify the relationship between variables by using Pearson correlation. Besides that, the most influential Personnel Development Training Programme effectiveness factor that lead to public servants' work motivation will be analyze based on the Multiple Regression Analysis. In addition, the researchers also aim to identify the level of public servant work motivation based on descriptive analysis. The results of the study are expected to guide the top management of JPN Kedah in order to provide more effective training program and better understanding on the concept of public servant work motivation.

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