



**FACTORS AFFECTING EMPLOYEES' PERFORMANCE AT HOSPITAL
UNIVERSITI SAINS MALAYSIA (HUSM) KELANTAN**

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DECLARATION OF ORIGINAL WORK

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Hereby declared that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for these degrees or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

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Date: 12/06/2015

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ABSTRACT

This study was conducted to investigate the impact of workload, work environment, supervisory communication, reward factor and technology advancement on employee performance. Researcher interference in this research was very limited and done under natural work environment. For this research, 140 employees of Hospital Universiti Sains Malaysia (HUSM) were taken as respondent. Majority of the respondents were female. Based on the findings, reliability analysis for all the variables were considered as good because they obtained 0.7 and above. As for correlation analysis, technology advancement does not significantly correlated to employee performance. From hypothesis testing result, two from five hypotheses were contributed to employee performance and accepted. They were supervisory communication and technology advancement.