

**Evaluation of Information Services (IMC 651)**

**DIGITIZATION: AWARENESS AND CHALLENGES AMONG  
PROFESSIONAL IN NATIONAL ARCHIVE OF MALAYSIA.**

**PREPARED BY:**

**PREPARED BY:**

**AHMAD AMIR BIN ASNAWI SABRI (2012410852)  
MOHD KHAIRUL ASYRAF BIN HUSAIN ( 2012268498)  
MOHAMAD FIRDAUS BIN DAHARIN (2012630442)  
MUHAMAD ZULHAFEEQ BIN ZAINUDIN (2012202542)  
SHAFIQ BIN S BAHARUDDIN (2012669198)**

**JIM2266A**

**SUPERVISE BY:**

**MADAM AZURA BINTI JAMIL@KAMARUDZZAMAN**

**ADVISOR:**

**MADAM SUHAILA BINTI OSMAN**

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# **CHAPTER 1**

## **BACKGROUND OF THE STUDY**

### **1.1 INTRODUCTION**

This chapter is to focus on several part which consist of the context of the study, the problem statement, objective of the study, background of the organization, methodology, scope of the study, and significance.

### **1.2 CONTEXT OF STUDY**

Towards the vision Of 2020, the government has make an initiative to do paperless documentation and turn the paper based to electronic based and the archival institution also parts of the government plan to do paperless. This research is created to seek the current issues toward digitization and will focus on the awareness and challenge. The first objective is to access the level of awareness among the professional and staff on the digitizing the collection in ANM and second objective is to observe the main challenge form ANM towards digitizing the collection. Due to this objective given, there will be a result regarding to the problem of the research. For the respondent, this research will make the professional worker until the lowest staff to become the respondent of the research. The respondent is taken from three departments in the national archives. As for the sampling technique used is the simple sampling, everyone will have a chance to be taken as a respondent. The research method in this research is a quantitative method which the researcher will generate the questionnaire as a tools to get information. The result from the research project is to seek whether the professional in National Archive of Malaysia do aware upon the current situation happened and are they doing enough preparation towards the