THE EFFECTS OF ERGONOMIC FACTORS TOWARDS STUDENT'S SATISFACTION

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ABSTRACT

Ergonomics is the science of designing user interaction with equipment and workplaces to fit the user. Ergonomic is important to prevent repetitive strain injuries, which can develop over time and can lead to long-term disability. It is also important to university because the best ergonomic factor provided will cause the students can study well due to produce excellence students in the future. Base on that, the aim of this study was to determine what ergonomics factors such as facilities, layout design and physical factor that are affecting student's satisfaction in laboratories among FOMT student in UiTM Terengganu. The study based on a survey carried out from the questionnaires that are involving 223 respondents. By using the Pearson Correlation Coefficient testing, the relationships between every ergonomics factors that affect student's satisfaction are examined. The finding shows that not all ergonomics factors are affected student's satisfaction. This study showed, only layout design and physical factors are affecting student's satisfaction but there is no relationship between facilities and student's satisfaction. The findings of this study will help the university to improve their ergonomics factors provided to the students in achieving the student's satisfaction due to produce the excellence students in the future. The further study are recommended because the researchers perceived that there is some others factors that will affecting student's satisfaction such as mental factors.

TABLE OF CONTENT

CONT	<u>TENT</u>	PAGE		
Declar	ation of Students	i		
Abstra	ct	\mathbf{v}		
Acknowledgement		vi		
Table of contents		viii		
List of tables		x		
List of	Figures	xii		
Chapter 1: INTRODUCTION				
1.1	Introduction	1		
1.2	Background of Study	2		
1.3	Statement of Problems	. 4		
1.4	Scope of the Research	. 6		
1.5	Research Objectives	. 6		
1.6	Research Questions	. 7		
1.7	Research Hypotheses	. 7		
1.8	Significant of the Study	. 8		
1.9	Limitation of the Study	9		
1.10	Definition of Terms within The Research Context	9		
Chapt	ter 2: LITERATURE REVIEW			
2.1	Introduction	13		
2.2	What is Ergonomics?	14		
2.3	Reason for providing ergonomics Layout Design and Facilities	15		
2.4	Few things to Consider when finding the Right Facilities	16		
2.5	Design in Relation to the Human Body: Lighting	17		
2.6	Design in Relation to the Human Body: Humidity	18		
2.7	Design in Relation to the Human Body: Flooring	19		
2.8	The Effective Equipment that should be Considered	19		
2.9	The position of Keyboard and Monitor of the Computer	20		
2.10	Theoretical Framework	21		

Chapter 3: RESEARCH METHODOLOGY

3.1	Introduction	27		
3.2	Research Methodology and Design	28		
3.3	Population	29		
3.4	Sampling Frame	29		
3.5	Sampling Technique	30		
3.6	Sampling Size	31		
3.7	Unit of Analysis	31		
3.8	Instrument	32		
3.9	Validity and Reliability of Instrument	33		
3.10	Data Collection Procedure	35		
3.11	Plan of Data Analysis	36		
Chapter 4: FINDING AND ANALYSIS				
4.1	Introduction	39		
4.1	Analysis of Reliability of Measures of Internal Consistencies	40		
4.2		42		
	Finding and Analysis of Survey Questionnaires	-		
4.4	Hypotheses Testing.	66		
Chap	ter 5: CONCLUSION AND RECOMMENDATIONS			
5.1	Introduction	73		
5.2	Conclusion	73		
		76		
5.3	Recommendation	70		
REFERENCES				

APPENDICES

Cover Latter Questionnaires