

INDUSTRIAL TRAINING REPORT
AT
PETRONAS REFINERY PETROCHEMICAL CORPORATION
KUALA LUMPUR
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REPORT
SUBMITTED TO
FACULTY OF COMPUTER AND MATHEMATICAL SCIENCES
UNIVERSITI TEKNOLOGI MARA

AS PART OF REQUIREMENT
FOR
BACHELOR OF SCIENCE (HONS) STATISTICS

JANUARY 2015

ACKNOWLEDGEMENT

I am grateful to the Ministry of Higher Education Malaysia, Universiti Teknologi MARA, and JPA for funding my 3 and a half years study. I am also very much grateful to the Department of Enterprise Risk Management (ERM), Petronas, building placed at The Intermark, Jalan Tun Razak because willing to let me intern here.

I am highly indebted to my supervisors, Puan Marzita Kamarudin and Miss Nur Dalila Norshahidi, for their guidance, support and constant supervision as well as for providing necessary information regarding the project and also for their support in completing the project. Their understanding and patience and valuable advice have been the keys to the success of this work.

My thanks and appreciations also go to my colleague, classmates and everyone who involved in developing the project and people who have the willingly helped me out with their abilities. Also a special gratitude is acknowledged to my loved ones, who have supported me throughout entire process, both by keeping me harmonious and helping me putting pieces together.

ABSTRACT

This study determines the levels of Job Satisfaction and Work Commitment among PETRONAS Refinery and Petrochemical Corporation (PRPC) Staffs, The Intermark. The relationships between Remuneration, Management Style and Working Environment on Job Satisfaction and Work Commitment are also investigated. A questionnaire titled ‘Modelling Job Satisfaction and Work Commitment among Lecturers: A Case of UiTM Kelantan’ (2010) was modified and developed for this study. The corresponding data were collected from 148 PRPC staffs which are randomly selected in order to prevent bias to occur. The findings suggested that the Remuneration and Working Environment has a significant influence on Job Satisfaction and Work Commitment. The result also proved that Job Satisfaction only play a mediating role in linking the Remuneration and Working Environment with Dependent Variable. Management Style was found not to be associated with Job Satisfaction and Work Commitment. Mediation also did not occur since the indirect path is not significant. The study also proved that Job Satisfaction has an influenced on Work Commitment among PRPC staffs.

Keywords: Job Satisfaction, Remuneration, Working Environment, Work Commitment, Management Style

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