Chapter 1 Introduction

1.1 Introduction of The Business

Name of the business : Easylicious Enterprise
Nature of business : Food and gift service

Industry profile : Easylicious provide foods

and gifts in one vending

machine. Our capital to start

the business is about

RM90,000. The average we predict of profit that we get

RM1000/per day.

Business location : Lorong BLM 1/4, Bandar

Laguna Merbok, 08000 Sungai Petani, Kedah

Date of commencement : 12 June 2020

Factors in selecting the proposed : a) We aims to providing the

business customer foods & gifts for

24/7 to avoid the students

starving based on our survey.

b) We aims to do not waste their time to purchase or buy gift outside because we also providing gifts on the vending

machine.

Future prospects of the business : a) Our target is to open

vending machine at others

local university.

b) In the future we will

upgrade our vending

machine to be more

advanced that the goods is

long lasting such as flowers.

1.2 Purpose of Business Plan

- 1. To allow entrepreneur to view and evaluate the proposed venture in an objective, critical and practical manner. With business plan, entrepreneurs can effectively plan to achieve his or her goal. The business plan providing elements that entrepreneur need to follow and solutions when risk management happen in the business.
- 2. Be a guideline for managing the business. Entrepreneur uses the business plan as a reference to achieve the objective and purpose of the business. The detailing of business plan can be procedure of manufacturing production, guiding the timeline of produce and selling product and to ensure the businesses going smoothly and efficient.
- 3. To convince relevant parties of the investment potential of the project. If the risk management are lower, investors can trust the business can be success and feeling safe to invest for getting back the dividend when business already operated.

1.3 Business Background

Name of the business : Easylicious Enterprise

: Lorong BLM 1/4, Bandar Laguna Merbok,

Business address 08000 Sungai Petani, Kedah

: Lorong BLM 1/4, Bandar Laguna Merbok,

Correspondence address 08000 Sungai Petani, Kedah

Website address : -

E-mail address : foodgiftservice@gmail.com

Telephone number : 04-5753080

Fax number : -

Form of business : Partnership

: Selling vending machine that provide services

Main activity for food and gifts

Date of commencement : 12 September 2020

Date of registration : 13 January 2020

Registration Number : In Progress

Name of Bank : -

Bank account number : -

1.4 Partners Background

1.4.1 General Manager



Name : Nur Hidayah Binti Mohd Pauzi

Identity Card Number : 991220 – 07 – 5320

Permanent Address : 1354, Permatang Bertam, 13200, Kepala Batas,

Pulang Pinang

Correspondence : Lorong BLM ¼, Bandar Laguna Merbok, 08000

Address Sungai Petani, Kedah

Email Address : nhyh17@gmail.com

Telephone Number : 011 20747420

Date of Birth : 20 December 1999

Age : 20 years

Marital status : Single

Academic qualification : Diploma in Business Studies (expected graduate

2020)

Course attended : Unleash Your Potential by Caprice (17 November

2019)

Skills : Have a good leadership skill and teamwork skill.

Experience : -

1.4.2 Administration Manager



Name : Nur Hazwanie Binti Ismail

Identity Card Number : 990803 – 02 – 5224

Permanent Address : Kg. Pisang, Sungai Dedap, Kota Sarang Semut,

06800, Alor Setar, Kedah

Correspondence : Lorong BLM ¼, Bandar Laguna Merbok, 08000

Address Sungai Petani, Kedah

Email Address : nurhazwanieismail@gmail.com

Telephone Number : 013 4205540

Date of Birth : 3 August 1999

Age : 20 years

Marital status : Single

Academic qualification : Diploma in Business Studies (expected graduate

2020)

Course attended : Unleash Your Potential by Caprice (17 November

2019)

Skills : Very hardworking and good teamwork skill.

Experience : Online sale Executive

Sale Promoter

1.4.3 Marketing Manager



Name : Ruzee Binti Othman Identity Card Number : 991115 – 07 – 7968

Permanent Address : No 1708, Mukim 8, Tanah Liat, 14000, Bukit

Mertajam, Pulau Pinang

Correspondence : Lorong BLM ¼, Bandar Laguna Merbok, 08000

Address Sungai Petani, Kedah

Email Address : <u>ruzee1873@gmail.com</u>

Telephone Number : 013 5821873

Date of Birth : 15 November 1999

Age : 20 years

Marital status : Single

Academic qualification : Diploma in Business Studies (expected graduate

2020)

Course attended : Unleash Your Potential by Caprice (17 November

2019)

Skills : Good communication skill and have a skill in social

web

Experience : -

1.4.4 Operation Manager



Name : Nur Uzma Binti Mohd Nizam

Identity Card Number : 980705 – 02 – 6160

Permanent Address : 172, Lorong 7/3, Taman Tiram, 09600, Lunas, Kedah

Correspondence : Lorong BLM ¼, Bandar Laguna Merbok, 08000

Address Sungai Petani, Kedah

Email Address : <u>nuruzma75@gmail.com</u>

Telephone Number : 011 33096573

Date of Birth : 5 July 1998

Age : 21 years

Marital status : Single

Academic qualification : Diploma in Business Studies (expected graduate

2020)

Course attended : Unleash Your Potential by Caprice (17 November

2019)

Skills : Good in teamwork and planning skill

Experience : Operator Factory

1.4.5 Financial Manager



Name : Nur Hanna Syamila Binti Roslee

Identity Card Number : 990911 – 07 – 5640

Permanent Address : 339J, Tingkat Sungai Gelugor 5, 11700, Pulau

Pinang

Correspondence : Lorong BLM ¼, Bandar Laguna Merbok, 08000

Address Sungai Petani, Kedah

Email Address : xhannasyamilax@gmail.com

Telephone Number : 014 2514648

Date of Birth : 11 September 1999

Age : 20 years

Marital status : Single

Academic qualification : Diploma in Business Studies (expected graduate

2020)

Course attended : Unleash Your Potential by Caprice (17 November

2019)

Skills : Good in using computer and punctual person

Experience : -

1.4.6 Procurement Manager



Name : Nur Farah Azmina Binti Yahaya

Identity Card Number : 980511 – 08 – 5592

Permanent Address : A-1-16, Jalan Delima 2, Taman Seri Delima, Juru,

14000, Bukit Mertajam, Pulau Pinang

Correspondence : Lorong BLM ¼, Bandar Laguna Merbok, 08000

Address Sungai Petani, Kedah

Email Address : farahyahaya98@gmail.com

Telephone Number : 013 3556745

Date of Birth : 11 May 1998

Age : 21 years
Marital status : Single

Academic qualification : Diploma in Business Studies (expected graduate

2020)

Course attended : Unleash Your Potential by Caprice (17 November

2019)

Skills : Good in communication and hardworking person

Experience : -

1.4.7 Public Relation Manager



Name : Nur Farhana Binti Mat Rashid

Identity Card Number : 990211 – 08 – 5856

Permanent Address : No 461, Jalan B.M 1/21, Bandar Mutiara, 08000,

Sungai Petani, Kedah

Correspondence : Lorong BLM ¼, Bandar Laguna Merbok, 08000

Address Sungai Petani, Kedah

Email Address : Frhnrashid11@gmail.com

Telephone Number : 014 -9574979

Date of Birth : 11 February 1999

Age : 20 years

Marital status : Single

Academic qualification : Diploma in Business Studies (expected graduate

2020)

Course attended : Unleash Your Potential by Caprice (17 November

2019)

Skills : Good in teamwork and communication skill

Experience : -

1.5 Business Location

- 1.5.1 Factors influencing Choice of Business Location
- a) Price of premise / Cost of rental per month Build our vending machine at a university which is UiTM Kedah. We did not being charged any rental fee from UiTM Kedah to place up our vending machine in every college.
- b) Distance from the sources of raw materials Our warehouses are located nearby the campus so it is easy for them to supply products to the vending machine when there are out of stock.
- c) Availability of manpower
 Our workers are sufficient and always-on-ready.
- d) Transportation facilities
- e) Distance from customers

Our vending machine are located at every college in campus including boys' and girls' dorm. We placed it at the lobby where most of the students passing through. In addition, it will be easier for the student to buy our product in vending machine. The students do not need to go outside from UiTM to search for the gift or buy a food. So it will cut their expenses from going outside.

f) Basic amenities

We have basic amenities which is electricity. Electricity is operated in all vending machine to keep the freshness of our foods and gifts 24/7.

1.5.2 Office Location





Lorong BLM $\frac{1}{4}$, Bandar Laguna Merbok, 08000 Sungai Petani, Kedah

CHAPTER 2: ORGANIZATIONAL PLAN

2.1 Introduction to the organization

2.1.1 Vision

Our vision is to provide this vending machine. Service to all IPTA and IPTS not only at north but all over Malaysia.

2.1.2 Mission

- 1. We want to expand vending machine service not only in the Merbok, Kedah area but in the Malaysia.
- 2. We want to help students save their time and save money from going outside.
- 3. To attract investor to invest into our company.

2.1.3 Objective

- 1. To gain profit
- 2. To help the Muslim's seller
- 3. To satisfy student needs and wants

2.1.4 Logo



Blue colour represent as a peaceful colour and it will attract customer since it is a soft colour

Cartoon represent as our product which is vending machine and to attract customer from far.

Funky font because our targeted market is teenagers and more teenagers right now like funky style.

Easy represent to show that our vending machine is easy to use and find anywhere while Licious is stand to food that we sell is delicious.

2.2 Organizational Structure



General Manager Nur Hidayah Binti Mohd Pauzi



Administration Manager

Nur Hazwanie Binti Ismail



Marketing Manager

Ruzee Binti Othman



Operation Manager

Nur Uzma Binti Mohd Nizam



Financial Manager

Nur Hanna Syamila Binti Roslee



Procurement Manager

Nur Farah Azmina Binti Yahaya



Public Relation Manager

Nur Farhana Binti Mat Rashid

2.3 Administrative Manpower Planning

Table 2.1: Position and Number of Personnel

Position	Number of Personnel
General Manager	1
Administration Manager	1
Marketing Manager	1
Operation Manager	1
Financial Manager	1
Procurement Manager	1
Public Relation Manager	1
Total	7

Table 2.2 : Schedule of tasks & responsibilities

Position	Tasks & Responsibilities
General Manager	 To plan, implement and control the overall management of the business. To plan and monitor the strategic progress of the business.
Administration Manager	 In charge of the department's day to day functions as well as supervising and supporting staff. Assessing staff performance and provide coaching and guidance to ensure maximum efficiency.
Marketing Manager	 Determining the marketing mission for both the long and the short term Planning the marketing programme in clear terms right from the stage of product planning
Operation Manager	 Planning and organizing production schedules Assessing project and resource requirements
Financial Manager	 Prepare financial statements, business activity reports, and forecasts, Monitor financial details to ensure that legal requirements are met, Supervise employees who do financial reporting and budgeting, Review company financial reports and seek ways to reduce costs, Analyse market trends to find opportunities for expansion or for acquiring other companies, Help management make financial decisions.
Procurement Manager	 choose suppliers and the merchandise or services needed to meet customer needs use their expertise and negotiation skills to meet with vendors, work out contract terms and their decisions have a major impact on the company's operations.
Public Relation Manager	 Must be a confident communicator and presenter Must possess excellent verbal and written communication skills Must possess excellent organizational and planning skills Have a full understanding of media needs and media relationships Be proactive, reliable, responsible and accurate with an attention to detail

2.5 Schedule of Remuneration

3 Table 2.3 Schedule of Remuneration

Position	No	Monthly	EPF	SOCSO	Total
		Salary	Contribution	Contribution	(RM)
		(RM)	(RM)	(RM)	
General Manager	1				
Administration	1				
Manager					
Marketing Manager	1				
Operation Manager	1				
Financial Manager	1				
Procurement Manager	1				
Public Relation	1				
Manager					
TOTAL	7				

3.5 Compensation and Benefits

i. Maternity Leave, Paternity Leave

Our company give 40 days for maternity leave for mother to have a good time with the baby and have a good rest. While for paternity leave, our company provide 2 weeks for the father to manage the wife and the baby.

ii. Bonus

To make a workers feel appreciated, our company provide bonus based on the our profit each month.

iii. Annual Leave

Our company provides the paid annual leave to workers:

- i. Less than 2 years 8 days annual leave / year
- ii. 2 until 5 years 12 days annual leave / year
- iii. More than 5 years 16 days annual leave / year

iv. Working Days

Our working days is from Monday to Thursday. Start at 8AM and finish at 6PM. On Sunday they will be a half day and on Saturday and off day at Friday. Our working time is flexible for our workers to have a me time and family time.

v. Health care

Our company also provide a health care for our workers. We provide payment of medical bills, hospitalization benefits, payment of optical bills and payment of dental bills.

2.7 List of Office Furniture and Fittings

Table 2.3: List of office furniture and fittings

Item	Quantity	Price/Unit (RM)	Total Cost (RM)
Furniture:			
Table	10	150	1 500
Chair	15	60	900
File Cabinet	3	325	975
Fittings :			
Air condition	2	950	1 900
Ceiling light	8	60	480
Total			5 755

2.8 List of office equipment

Table 2.4 : List of office equipment

Item	Quantity	Price/Unit (RM)	Total Cost (RM)
Computer	8	1 000	8 000
Printer	3	238	714
Telephone	8	90	720
Punch Card	1	185	185
Machine			
Total			9 619

2.9 Administrative Budget

Particulars	Fixed Assets	Monthly	Other	Total
	Expenses	Expenses	Expenses	(RM)
	(RM)	(RM)	(RM)	
		Fixed Assets		
Land &	-	-	-	-
Building				
Office furniture	5 755	-	-	5 755
and fittings				
Office	9 619	-	-	9 619
equipment				
Premises	8 000	-	-	8 000
Renovation				
Vehicle				
Working Capital				
Remuneration				
Utilities		1 000		1 000

Premises		2 000		2 000
Rental				
Travelling		900		900
expenses				
Office Supplies		500		500
Stationaries		200		200
	C	ther Expenditur	е	1
Course			800	800
attended				
Medical			500	500
allowances				
		Pre-Operations		
Deposit			-	-
(rent,utilities,				
etc.)				
Business			2 000	2 000
Registration &				
licences				
Insurance &			1 000	1 000
road tax for				
motor vehicle				
Other Pre-			3 000	3 000
operations				
expenditure				
TOTAL	23 374	4600	7 300	35 274

CHAPTER 3: MARKETING PLAN

3.1 Introduction to marketing

3.1.1 Marketing Objectives

- To make sure the student in UiTM, Merbok can find the food and gift easily.

3.2 Introduction to product or service

The proposed : Food and gift service in one vending machine.

product/service

Brand : various of brand Selling price : RM 1.50 – RM 20

Product/Service : 1) Convenient

features 2) Variety of choices

3) Operate 24/7

4) Provide e-wallet system

5) Diversified

Product/Service : 1) Easy to get and find

benefits 2) Reduce cost to go out to buy food and gift.

Product/Service : Food and gift in one machine

uniqueness

List of product or

service (if appropriate)

1. Instant noodles



2. Snacks



3. Bread



4. Scarves



5. Small flower bouquet



6. T-Shirt



3.3 Market area and business location

Our target market is UiTM Cawangan Kedah students especially that stay hostel. Based on survey, we found that students UiTM Cawangan Kedah find that it is hard to find a place that sell food 24/7 at hostel. Lot of costs and time needed to go outside to buy a food and gifts.

By placing the vending machine at hostel, academic building. The student can easily search food and gift at the same time.

3.4 Information collection and data of customers

We collect the information by spreading the questionnaires to UiTM Kedah students and we got about 44 respondents.

Age 18 3 19 4 20 33 21 4 Where do you stay? Kolej Malinja 7 Kolej Mahsuri 1 Kolej Masria 3 Kolej Murni 17 Non Resident 16 D0 you always feel Yes hungry? No	
19 4 20 33 21 4 Where do you stay? Kolej Malinja 7 Kolej Mahsuri 1 Kolej Masria 3 Kolej Murni 17 Non Resident 16 D0 you always feel Yes 40 hungry? No 4	
20 33 4	
21 4 Where do you stay? Kolej Malinja 7 Kolej Mahsuri 1 Kolej Masria 3 Kolej Murni 17 Non Resident 16 D0 you always feel Yes 40 hungry? No 4	
Where do you stay? Kolej Malinja 7 Kolej Mahsuri 1 Kolej Masria 3 Kolej Murni 17 Non Resident 16 D0 you always feel Yes 40 hungry? No 4	
Kolej Mahsuri 1 Kolej Masria 3 Kolej Murni 17 Non Resident 16 D0 you always feel Yes 40 hungry? No 4	
Kolej Masria 3 Kolej Murni 17 Non Resident 16 D0 you always feel Yes 40 hungry? No 4	
Kolej Murni 17 Non Resident 16 D0 you always feel Yes 40 hungry? No 4	
Non Resident 16 D0 you always feel Yes 40 hungry? No 4	
D0 you always feel Yes 40 hungry? No 4	
hungry? No 4	
Do you have time to take Yes 25	
a meal every day? No 19	
Do you find it hard to Yes 36	
find a place that sell No 8	
food 24 hours at	
hostel?	
What type of food do	
you prefer in vending Bread Bread Bread	
machine? Snacks Snacks	
Mineral Water	
Biscuits	
What type of gift do you Scarves Scarves	
think suitable in vending Tshirt T-shirt	
machine? Perfume Small bouquet flower	
Small bouquet flower	
Greeting cards	
Price range do you prefer RM 5 to RM 10 RM 5 to rm 10	
for the gift? RM 11 to RM 20 Rm 11 to rm 20	
RM 21 to RM 30	

Which location do you prefer to place this vending machine?	RM 31 to 40 Up to RM 41 Hostel Academic building Islamic Centre Library	Hostel Academic building
Will you buy if we sell this things in vending machine?	Yes No Maybe	28 1 15

3.5 Market segmentation

- i. Geography Area Uitm Cawangan Kedah
- ii. Demographic Education Diploma students
- iii. Psychographic Status Students

Lifestyle – likely to eat in the middle of night

3.6 Target Market

Our target market is students UiTM Cawangan Kedah which age at range between 18 until 21. Our potential to stay in this industries is high because we fulfil the consumer demand in UiTM Cawangan Kedah. Our customer prefers to buy it because will saving their time and cost from go outside.

3.7 Market Size

Table 3.1: Market Size

Market segment	Population	Target Market	Target Market
		(%)	
Students	5 000	90	4 500

Table 3.2 : Market Size in RM

Market Segment	Target Market	Potential	Total Potential Purchase
		Purchase	Monthly (RM)
Students	4 500	20/month	(RM20 x 12 months) x
			4 500 = RM 1 080 000

Market size per year = RM1 080 000

3.8 Competitors

Table 3.3 : Competitor's Strengths & Weaknesses

Competitor	Strengths	Weaknesses
ATLAS	- Well-known brand because	- Only provides
	already operate for long time.	beverages
	- Easy to find	- Did not use e-wallet
		completely
		- Use a large space
Little Dear Deer	- Have variety of choices gift	- Locate far away
Balloon Shop	 Many services provided 	from target market
		- Quite pricey
Easylicious	- Have variety type of food and	- Cost maintainence
	gifts.	is high
	- Easy to find.	- Always break down
	- Operates 24/7	

3.8 Competitors

Table 3.4: "Company Name" Opportunities & Threats

Competitors	Opportunities	Threats
ATLAS	Always out of stock.	A well-known brand
Little Dear Deer	Locate far away from UiTM	Provide many types
Balloon Shop	student.	of gifts.
Easylicious	Always break down	Operates 24/7

3.9 Market Share

3.9.1 Market share before entry of Easylicious Enterprise

Table 3.6: Market share before entrance

Competitors	Market Share	Loss of	New Market	Market
	(%)	Market Share	Share (%)	Share/Yearly
		(%)		(RM)

Little Dear	20	-	-	216 000
Deer Balloon				
Shop				
TOTAL	100	-	-	1 080 000

3.9.2 Market share after entry of Easylicious Enterprise

Table 3.6 : Market share after entrance

Competitors	Market Share	Loss of	New Market	Market
	(%)	Market Share	Share (%)	Share/Yearly
		(%)		(RM)
ATLAS	80	25	55	702 000
Little Dear	20	5	15	162 000
Deer Balloon				
Shop				
Easylicious	-	-	30	324 000
TOTAL	100	20	100	1 080 000

3.10 sales forecast

	Sales projection / forecast	
Year	Month	Sales collection
2020	June	22 800
2020	July	20 300
2020	August	20 000
2020	September	35 500
2020	October	36 500
2020	November	36 800
2020	December	35 400
2021	January	27 800
2021	February	22 000
2021	March	21 000
2021	April	19 600
2021	May	26 300
2020-2021	Total year 1	324 000
2021-2022	Total year 2 (increase by 2%)	330 480

2022-2023	Total year 3 (increase by 3%)	340 394.4
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Table 3.8 Cash Collection for sales

Cash Collection for sales		
In the month of sale	100%	
1 Month after sale	-	
2 Month after sale	-	
Total	100%	

3.11 Marketing Strategy

3.11.1 Product or service strategy

- Brand Easylicious food and gifts service
- Quality Our machine is durable. The vending machine is not easily to breakdown. We
 use a high quality of mirror and our machine is friendly environment and we protect the
 product and cash balance with by locking the cash box. This machine can only be
 access by our employee using a scan code card. The stock that supplier brings are
 quaranteed non-perish.

3.11.2 Price strategy

Competitors pricing – This pricing strategy uses almost the same as the
nearest competitor price. For example, our food product, 7days Croissant
usually being sold at the market price of RM1.35. As to mark up the profit, we
sold at the price RM1.50 same like others shop sold at the price RM1.40 and
RM1.60.

3.11.3 Distribution Strategy

- Direct to customer The machine delivering direct to consumer for purchasing it. The consumer only pressing the button on vending machine and pay in cash or scan their credit or debit card, their food or gift are already belonging to them.
- Retailers The vending machine can operate at the shop or public centre such as bus stop, bus station, airport and school.

3.11.4 Promotion Strategy

Advertising – We used this method with promoting using flyers and signboard.
 People easily noticed the signboard during their journey to work or travel.

 Word-of-mouth marketing – We focusing on providing the best customer experience in order to encourage people to spread positive words about our vending machines. When our public image is guaranteed, consumers will be more confident to use our services.

3.12 Marketing Personnel

3.13 Schedule of Tasks and Responsibilities

Table 3.10 Schedule of Tasks and Responsibilities

Position	Tasks & Responsibilities

3.14 Schedule of Remuneration

Table 3.11 Schedule of Remuneration

Position	No	Monthly	EPF	SOCSO	Total
		Salary	Contribution	Contribution	(RM)
		(RM)	(RM)	(RM)	
TOTAL					

3.15 List of Furniture and Fittings

Table 3.12 Table of Furniture and Fittings

Item	Quantity	Price/Unit (RM)	Total Cost (RM)
	TOTAL		

3.16 List of Office Equipment

Table 3.13 Table of Office Equipment

Item	Quantity	Price/Unit (RM)	Total Cost (RM)
	TOTAL		

3.17 Marketing Budget

	Fixed Assets	Monthly	Other	Total
Portion love	Expenses	Expenses	Expenses	(DM)
Particulars	(RM)	(RM)	(RM)	(RM)
Fixed Assets				
Motor Vehicle (Van)				
Office furniture and fittings				
Office Equipment				
Signboard	1 000			1 000
Working Capital				
Remuneration		-		-
Travelling expenses		1000		1000
Office supplies				
Stationaries				
Other Expenditure				
Flyers			500	500
Social Media Advertisement			1500	1500
Pre-Operations				
Insurance & Road Tax for Motor				
Vehicle		-		-
Total	1 000	1 000	2 000	4 000

Chapter 4 Operation Plan

4.1 Operation Plan

The operation plan is one of the most important factors to consider in a business. Like others companies, our target is to ensure that our products/services are the best in quality and able to satisfy our customers' need and wants. Hence, a systematic operational plan is formed so that our business runs smoothly and achieves its objectives.

4.2 Objectives

The objectives of our operational plan are as follows:

- To ensure the business operation system runs smoothly order to maintain the quality of the products and services to customers.
- To optimize customer satisfaction and fulfil their expectations towards our ability to provide high quality products and timely services.
- To achieve consistency and stability in our production and services.
- To ensure the quality of our products/services meet the established standards.
- To ensure our business is profitable and successful.

4.3 Operational Process

- Before the entrepreneur can produce an output either in the form of product or services, he will have to undertake process planning.
- This planning will involve identifying the step-by-step processes from beginning to end to make the product or to provide the services.
- Entrepreneur must identify all activities involved in the manufacture of the product
- These activities will be arranged in the sequence from beginning to end

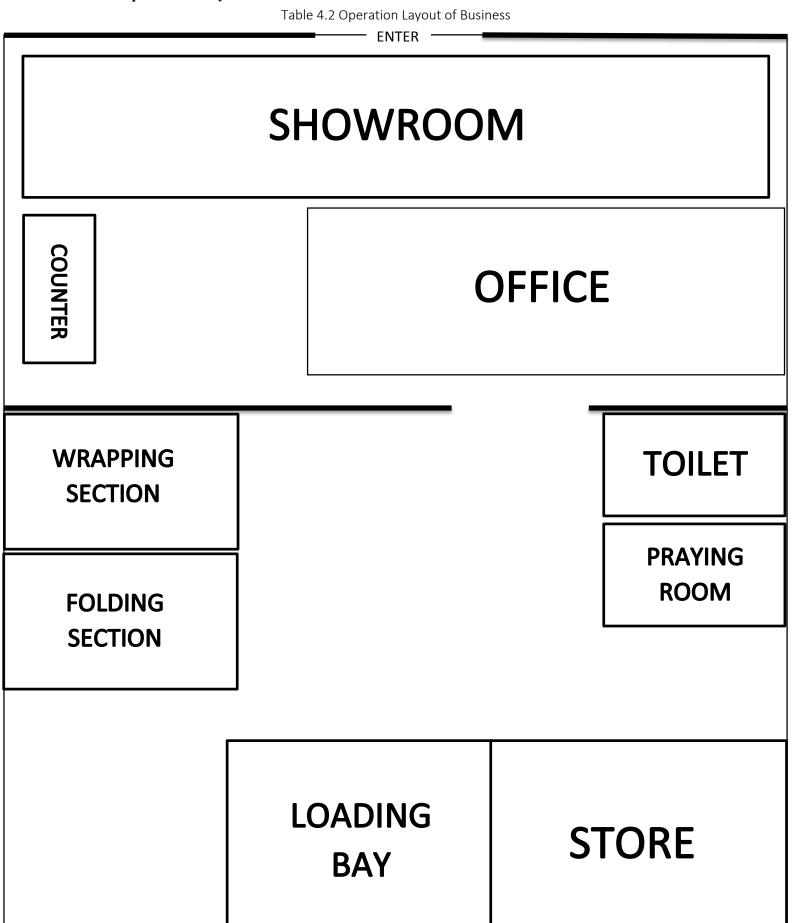
4.3.1 Process Chart

Table 4.1 Process Chart

Symbol	Types of activities	description
	Operation	Activities that modify, transform or
		give value to the input
	Transportation	Transport activities occurs when
		materials are transported from one
		point to another
	Inspection	Activities that measured standard of
		the in-process
	Delay Used when in- process mate	
		restrained in a location waiting
	Storage	Used when in-process materials or
_		finished products are stored in the
		storage area

	Insert correct amount of money for the items or swipe the debit card onto
	the screen.
\bigcirc	Select gift or food of your choice.
	If select gift, it will appear 3 choices to choose.
	Choose types of gift that you want.
	Delayed happen when the item is out of stock.
	Deliver the selected gift.
	Repeat the same process to select other items.
	If your money gets sucked. Call the phone number listed on the machine to
	get a refund.

4.4 Operations Layout



EXIT

5 Production Planning

roduction Planning is the process of aligning demand with manufacturing capacity to create production and procurement schedules for finished products. It tracks and makes a record of the manufacturing process flows

4.5.1 Calculation for output per day

Average sales / month : RM 18 000.00

Average Price / unit : RM 6.92

No. of Output / month : RM 18 000 / RM 6.92

= 2 601 units / month

Working days : 30 days

No. of Output / day : 2 601 units / 30 days

= 87 units / day

4.6 Position and number of personnel

Table 4.3 Position and number of personnel

Position	No of Personnel	
TOTAL		

4.7 Schedule of Task and Responsibilities

Table 4.4 Schedule of Task and Responsibilities

Position	No of Personnel	
TOTAL		

4.8 Schedule of Remuneration

Table 4.5 Schedule of Remuneration

Position	No	Monthly	EPF	SOCSO	Total
		Salary	Contribution	Contribution	(RM)
		(RM)	(RM)	(RM)	
TOTAL					

4.9 Material Planning

Table 4.6 Material Planning

Table 4.0 Waterial I		0.64			
Materials	Quantity	Safety	Total Material	Price	Total
		Stock	Requirement	(Rm)	Price
		3.33.		()	
	0.1	0.1	40.1	4.5	450.00
Instant noodles	8 boxes	2 boxes	10 box	45	450.00
Snacks					
Chipsmore	10 box	2 boxes	12 box	9.50	114
		4.01	4.401	4.00	4.40
Bread		10kg	110kg	1.30	143
Scarves	60 pieces	20 pieces	80 pieces	4.00	320.00
-					
Small bouquet	30	15	45 bouquet	3.00	135
flower	bouquet	bouquet			
	·	·	4= -	40.00	450
T-Shirt	30 piece	15 pieces	45 piece	10.00	450
TOTAL					RM1 612

4.9.1 Machine And Equipment Planning

Table 4.7 Machine and Equipment

Item	Quantity	Price per unit	Total cost (RM)
Vending Machine	20	13 000	260 000
		TOTAL	260 000

4.9.2 List Of Suppliers

Lists C	of Machine/	Function Of	Suppliers	Address
M	aterial	Machine		
Vendir	ng Machine	To locate all gifts and foods in one place.	Vechnology	105-11-09 Hexagon Tech Park, Jalan Gurdwara, Taman Windmill, 10300 Georgetown, Penang

4.10 Business and Operation Hour

4.11 Business Hour

Day	Time	
Monday – Thursday	9.00 a.m. – 5.00 p.m	
Friday	Close	
Saturday - Sunday	9.00 a.m. – 2.00 p.m.	

4.12 Operation Hour

Day	Time
Monday – Thursday	8.00 a.m. – 6.00 p.m
Friday	Close
Saturday - Sunday	8.00 a.m. – 3.00 p.m.

4.11 License, Permits and Regulations

Business premise licenses and signboard licenses

Companies doing business in Malaysia are required to apply for business premise licenses from the respective State Authorities. The requirement for the application of a business premise license and signboard license may vary according to each local authority. Generally, an application for a business license and signboard license must be accompanied by:

- i. Photocopy of the applicant's identify card
- ii. Passport-sized photograph of the applicant
- iii. Copy of the company's M&A and Forms 9, 24 and 49
- iv. Copy of either the rental agreement or the sale and the purchase agreement of the company's business premise
- v. Copy of the Certificate of Fitness of the company's business premise
- vi. Copy of the Fire Department's support letter
- vii. Copy of the location plan of the company's business premise
- viii. Photographs of the business premise
- ix. Photographs showing the location of the company's signboard
- x. Samples of the signboard indicating its design and colours

Steps to register a company in Malaysia:

1. Brainstorm Company Names

It is business is legal names. Official name of the person that owns the company.

- 2. Check company name availability
 Search fee by checking the name availability with SSM online system.
- 3. Complete the form "BORANG PNA 42" to register a Company Trade Name

A business name represents the identity of the business carried out. A business name can be categorized into two types according to Guidelines For New Business Registration:

i.Personal name as stated on the identity card is not required to apply for approval of the business name.

Trade Name is the name of the proposed business and must obtain prior approval from the Registrar of Business at Suruhanjaya Syarikat Malaysia.

4. Complete the form "BORANG A" to register your Company

The starting date of your business "TARIKH MULA BERNIAGA" have to be before the day of registration or on the day itself.

5. Submit the two forms to SSM Head Office

Address, Operation hour, SSM contact centre, SSM general line.

4.12 Operations Overhead

1.	Repairs and maintenance	800
2.	Utilities	1 000
	TOTAL	1 800

4.13 Operation Budget

Table 4.13 Operation Budget

Item	Fixed Assets	Monthly	Other Expenses	
	Expenses (RM)	Expenses (RM)	(RM)	
Office equipment				
Vehicles	18 800			
Vending machine	260 000			
Remuneration				
Raw Materials		1 612		
Utilities		1 000		
Operation			800	
overhead				
Other expenditure:				
Road tax			200	
Insurance			800	
TOTAL	278 800	2 612	1800	

4.14 Implementation Schedule

Table 4.14 Implementation Schedule

rable 4.14 implementation ochedule									
Activities	Deadlines		Duration						
Incorporation of business	September 20	2 weeks							
Application for permits 8	October 2019	- December	er 3 months						
license	2019								
Searching of premise	January 2020	January 2020 - February		2 months					
	2020								
Renovation of premise	March 2020 -	March 2020 – April 2020		2 months					
Searching for suppliers	April 2020		2 weeks						
Procurement of stock	April 2020 – May 2020		1 months						
Installation of machine	May 2020		2 weeks						
2019 Sept Oct Nov	Dec Jan	Feb Mac	Apr	May	2020				
Incorporation of hyginocs									

Incorporation of business

Application for permits & license

Searching of premise

Renovation of premise

Searching for supplier

Procurement of stocks

Installation of machine