



**DEPARTMENT OF QUANTITY SURVEYING
FACULTY OF ARCHITECTURE, PLANNING AND
SURVEYING
UNIVERSITI TEKNOLOGI MARA
PERAK**

**REFURBISHMENT WORKS OF SHOPPING MALLS IN
IPOH, PERAK**

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2018

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MALLS IN IPOH, PERAK**

Final Project submitted in a partial fulfillment of the requirement for
the award of Bachelor of Quantity Surveying (Honours)

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SEMESTER: MARCH 2018 – JULY 2018

DECLARATION

"I declare that this Final Project/dissertation is the result of my own research
and that all sources are acknowledged in the references"

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Date : 15 MAY 2018

ABSTRACT

Refurbishment works is an alternative ways to sustain the environment instead of demolished or abandoned it. Refurbishment works also can be done to improve facilities, rearrange the internal area or façade of the building. Shopping malls with ill-looking appearance can undergo refurbishment works and can enhance its technical performance to give a better environment to users and reached their satisfaction. Thus, the aim of this research is to identify which shopping malls in Ipoh that undergo refurbishment works. The objectives of this research are to identify shopping malls that experience refurbishment works, to determine the major changes of shopping malls that affected due to refurbishment works and to determine the level of users' satisfaction towards refurbishment works of shopping malls. To achieve the objectives, data of this research were collected through observation and by distributing a questionnaire survey. The malls that were refurbished were identified and the major changes due to refurbishment works that affected due to refurbishment works are façade, general site, facilities and amenities, food court, ceiling finishes, floor finishes, railing, mechanical handling system and new tenants. The level of users' satisfaction towards refurbishment works of shopping malls were determine. With this study, the exposure regarding the concept of refurbishment as a solution to gives a new life for old buildings can be practiced widely in Malaysia.

ACKNOWLEDGEMENT

In the name of Allah the most merciful.

Firstly, I would like to take this opportunity to thank all of the individuals who provided me with words of knowledge, encouragement, and support through the process of my research. Without your assistance this accomplishment would not have been possible.

A special thanks to my research supervisor who provided great guidance during the course of the research. Her expertise, knowledge and, most importantly, her patience was invaluable throughout the development of the dissertation. As well, I give thanks for taking the time to read over my report and assisting with editing.

I would also like to express my gratitude to those who took the time to participate in sharing their experiences and providing the information supporting this report and beyond. The cooperation given is one that I am thankful for.

On a personal level, I would like to thank my wonderful family and friends for their continual love and support during this experience.

Thank you!