



**A STUDY ON FACTORS THAT CONTRIBUTE TO  
EXCELLENT WORK CULTURE IN INSTITUT PENDIDIKAN  
GURU KAMPUS PEREMPUAN MELAYU MELAKA**

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WITH HONOURS (HUMAN RESOURCE MANAGEMENT)  
FACULTY OF BUSINESS MANAGEMENT  
UNIVERSITI TEKNOLOGI MARA  
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**JUNE 2014**

## **DECLARATION OF ORIGINAL WORK**



### **BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS (HUMAN RESOURCE MANAGEMENT) FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA “DECLARATION OF ORIGINAL WORK”**

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Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: \_\_\_\_\_

Date: 26<sup>th</sup> June 2014

Signature: \_\_\_\_\_

Date: 26<sup>th</sup> June 2014

## LETTER OF TRANSMITTAL

26<sup>th</sup> June 2014

The Head of Program  
Bachelor of Business Administration  
(Hons) Human Resource Management  
Faculty of Business Management  
Universiti Teknologi MARA,  
110 Off Jalan Hang Tuah  
75300 Melaka, Malaysia

Dear Sir / Madam,

### **SUBMISSION OF APPLIED BUSINESS RESEARCH REPORT**

Attached is the project paper titled “**A STUDY ON FACTORS THAT CONTRIBUTE TO EXCELLENT WORK CULTURE IN INSTITUT PENDIDIKAN GURU KAMPUS PEREMPUAN MELAYU MELAKA**” to fulfillment the requirements as needed by the Faculty of Business Management, University Teknologi MARA.

Thank you.

Regards,

.....  
(Nur Amirah Aidura Binti Tamam)  
2011422974  
Bachelor of Business Administration (Hons)  
Human Resource Management

Regards,

.....  
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## ABSTRACT

The title of this research is factors that contribute to excellent work culture in *Institut Pendidikan Guru Kampus Perempuan Melayu Melaka*. The dependent variable for this research is excellent work culture. In this research, there have two independent variables that link with the dependent variable. The two independent variables are work environment and work ethics. For the collection of data, questionnaires and internal data which is directory company was used by the researchers. The researchers was distributed the set of questionnaire to the respondent in the organization. In conducting the research, the researchers was used Statistical Package for Social Science (SPSS) version 21.0. Results showed the two independent variables which are work environment and work ethics contribute to shape the excellent work culture. Both of the independent variables have significant relationships that contribute to shape the excellent work culture in *Institut Pendidikan Guru Kampus Perempuan Melayu Melaka*.