



**A STUDY ON THE IMPACT OF FACILITIES MANAGEMENT
ON STUDENTS' ACADEMIC ACHIEVEMENT AMONG
UNIVERSITY STUDENTS**

**ANOM MUNAJAT BINTI ZURAINAN
2017420958**

**BACHELOR OF BUSINESS ADMINISTRATION WITH
HONOURS
(HUMAN RESOURCE MANAGEMENT)
FACULTY OF BUSINESS AND MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
PERLIS**

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**BACHELOR OF BUSINESS ADMINISTRATION (HONS)
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FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA**

DECLARATION OF ORIGINAL WORK

Student Name: ANOM MUNAJAT BINTI ZURAINAN

Student ID: 2017420958

Hereby declared that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for these degrees or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have specifically acknowledged.

Signature: _____

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ABSTRACT

Facilities management is one of the important aspects that need to be considered in every educational institution. Literatures shows that a good management of the facilities in an educational institution can affect students' learning process and subsequently impact the students' academic achievement. Thus, the educational institution must critically understand how to manage the facilities well. The purpose of this research is to investigate the different facilities management and how it impacts students' academic achievement. This research was carried out in Universiti Teknologi MARA Cawangan Perlis with the main objective to investigate the management of facilities such as e-learning facility, classroom, library, and hostels. Apart from that, it also aims to determine the relationship between all of these facilities' management, whether they have any effect on the students' academic achievement. Data was collected using questionnaire which were distributed to 217 students. Data was then analyzed using SPSS software and a few analysis were carried out such as descriptive analysis, correlations and regression analysis. The results shown that three factors which is e-learning, library, and hostel have significant impact on students' academic achievement while classroom have no significant impact on students' academic achievement. The results of this study could be used by educational institution to better plan and manage their facilities and subsequently help students to increase their academic achievement.

Keywords: *Students' academic achievement, facilities management, e-learning, classroom, library, hostels.*