



**FACTOR AFFECTING EMPLOYEE RESIST TO CHANGE IN MARA JAPAN  
INDUSTRIAL INSTITUTE BERANANG**

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**JULY 2013**

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Submitted in Partial Fulfillment of the Requirement for the  
Bachelor of Business Administration  
(Hons) Human Resource Management

FACULTY OF BUSINESS MANAGEMENT  
UNIVERSITI TEKNOLOGI MARA  
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**JULY 2013**

DECLARATION OF ORIGINAL WORK



BACHELOR OF HUMAN RESOURCES WITH HONOURS

FACULTY OF BUSINESS MANAGEMENT

UNIVERSITI TEKNOLOGI MARA

“DECLARATION OF ORIGINAL WORK”

I, Siti Zulaikha Binti Sudiman, (8901122-43-5182)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees
- This project-paper is the result of my independent work and investigation, expect where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

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Date: \_\_\_\_\_

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“DECLARATION OF ORIGINAL WORK”

I, Noor Hazimah Binti Jalaludin, (900917-14-5484)

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Date: \_\_\_\_\_

## ABSTRACT

### “THE FACTORS AFFECTING RESISTANCE TO CHANGE IN MARA JAPAN INDUSTRIAL INSTITUTE BERANANG”

Abstract: The resistance to change among employee will be reduced in MARA Japan Industrial Institute Beranang in order to obtain the competitiveness among the staff. The change will attain the reputation of the organization itself.

Purpose: The purpose of this study is to examine the factors that influencing the resistance to change in terms of employee in MARA Japan Industrial Institute Beranang.

Methodology: The research focused on the employee of MARA Japan Industrial Institute Beranang. 50 questionnaires were distributed towards the employees

Findings: the researcher had distributed the questionnaires to the 50 respondents among the employees in MARA Japan Industrial Institute Beranang. The questionnaires were used to obtained or collect data from the respondents.

Keywords: Resist to Change, Personality, Empowerment, Support from Employer, External Influences.