



**EFFECTIVENESS SURVIVORS PENSION SCHEME OFFERED
BY SOCSO**

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APRIL 2011

DECLARATION OF ORIGINAL WORK



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“DECLARATION OF ORIGINAL WORK”

I, SITI NUR ALIA BINTI YAHYA, I/C NUMBER 870505305002

Hereby, declare that,

- This work has not previously accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees
- This project paper is the result of my independent work and investigation, except where otherwise stated
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged

Signature: _____

Date: _____

LETTER OF SUBMISSION

28 APRIL 2011

The Head of Program
Bachelor of Business Administration (Hons) Insurance
Faculty of Business Management
University Teknologi MARA
75200 Melaka

Dear Sir,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled “**Effectiveness of Survivor’s Pension Scheme offered by SOCSO**” to fulfill the requirement as needed by the Faculty of Business Management, University Teknologi MARA.

Thank You

Yours sincerely.

SITI NUR ALIA BINTI YAHYA

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Bachelor of Business Administration (Hons) Insurance

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ABSTRACT

This research is focusing on the “Effectiveness of Survivor’s Pension Scheme offered by SOCSO”. The researcher want to know whether the people aware or not about SOCSO and the scheme especially survivor’s pension scheme.

There are three objectives in order to determine whether the people aware or not. The objectives are to study the awareness level among employee toward survivors pension scheme, to determine the information that advertised by SOCSO is enough or not and to determine the attitude of employer toward survivors pension scheme.

The researcher has been distributed 50 questionnaires to the respondents. The result of the questionnaire has been analyzed and interprets with tables using method reliability test, frequency and descriptive analysis.

The researcher also had come out with the recommendation. The recommendation that researcher take can help SOCSO to increase their performance for the future use that can increase effectiveness survivor’s pension scheme.