



**STUDY THE RELATIONSHIP BETWEEN JOB SATISFACTION
AND ORGANIZATIONAL COMMITMENT**

SHAZWANI BINTI MOHD NOOR

2012423782

**BACHELOR OF BUSINESS ADMINISTRATION WITH
HONOURS (HUMAN RESOURCE MANAGEMENT)
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
MALACCA CITY CAMPUS**

JULY 2014

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**Submitted in Partial Fulfillment of
the Requirement for the
Bachelor of Business Administration
with Honours
(Human Resource Management)**

**FACULTY OF BUSINESS
MANAGEMENT UNIVERSITI
TEKNOLOGI MARA MALACCA
CITY CAMPUS**

JULY 2014

DECLARATION OF ORIGINAL WORK



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“DECLARATION OF ORIGINAL WORK”**

I, Shazwani Binti Mohd Noor, (I/CNumber : 911229-14-636)

Hereby,declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted or this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where other wise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____

Date: _____

LETTER OF TRANSMITTAL

4TH July 2014

Head of Program

Human Resource Management

Faculty of Business Management

Universiti Teknologi MARA Malacca City Campus

Malacca

Dear Sir,

SUBMISSION OF PROJECT PAPER (HRM223)

Attached is the project paper title “**STUDY THE RELATIONSHIP BETWEEN JOB SATISFACTION AND ORGANIZATIONAL COMMITMENT**”, to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you.

Yours sincerely,

(**SHAZWANI BINTI MOHD NOOR**)

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Abstract

The purpose of this study is to examine the relationship between job satisfaction and components of organizational commitment among PETRONAS at level 62 which is among HRM-Downstream Technology and Engineering staffs. Therefore this study could make important contribution to extent research in management and organizational behaviour. In the beginning of this study, the purpose, research question, and the need for the study is given. Then, literature is discussed about organizational commitment and job satisfaction that focusing on the relationship between them. The study generated a 96.3 percent response rate from 52 respondents. The result showed that affective, continuance and normative commitment that was found to have significant positive relationship with job satisfaction.

Key words : Affective commitment, continuance commitment, normative commitment, job satisfaction.

Paper Type – Research Paper