



**A STUDY OF EMPLOYEES JOB SATISFACTION
IN KOTA TINGGI DISTRICT COUNCIL**

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BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS

(HUMAN RESOURCE MANAGEMENT)

FACULTY OF BUSINESS MANAGEMENT

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MELAKA CITY CAMPUS

JAN 2012

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**Submitted in Partial Fulfillment of the
Requirement for the
Bachelor of Business Administration with Honors
(Human Resource Management)**

**FACULTY OF BUSINESS MANAGEMENT
UNIVERSITY TECHNOLOGY MARA
MELAKA CITY CAMPUS**

JAN 2012

DECLARATION OF ORIGINAL WORK



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“DECLARATION OF ORIGINAL WORK”**

I, Sarina bte Lemat@Limat, (I/C Number: 882306-01-5742)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____

Date: _____

LETTER OF SUBMISSION

Jan 2012

The Head of Program
Bachelor of Business Administration
Faculty of Business Management
Universiti Teknologi MARA
Bandaraya Melaka
Melaka

Dear Sir,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled “A STUDY OF EMPLOYEES JOB SATISFACTION IN KOTA TINGGI DISTRICT COUNCIL” to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

THANK YOU

Yours Sincerely,

.....

SARINA BTE LEMAT@LIMAT

2009910891

ABSTRACT

Job satisfaction is one of the evaluation aspects in work behavior, which has been emphasized by all the organizations to ensure the successful of organization's goal. This research is focus on the job satisfaction among employees in Kota Tinggi District Council. Moreover, this study will examine and measure level of satisfaction among workers in the existing services, facilities that provided to them and the management to identify the factors that influence job satisfaction among staffs.

The findings showed that most of the employees have high level of satisfaction with the salary, nature of work, relationship with colleagues and also the working environment. The researcher is also able to give some recommendations and suggestion on how to improve and increase job satisfactions of the employees after the analysis, findings and interpretation.

In this study, we used questionnaire techniques and other secondary data such as reports, database and so on for data collection. Data collected have been process and analyze by using Statistical Package for Social Science (SPSS) version 16.0 to produce a relevant and accurate result.