



**FACTORS CONTRIBUTING TO JOB PERFORMANCE AT
MALAYSIAN MARITIME ENFORCEMENT AGENCY (MMEA)**

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**BACHELOR OF BUSINESS ADMINISTRATION WITH
HONOURS (HUMAN RESOURCES MANAGEMENT)**

FACULTY OF BUSINESS MANAGEMENT

UNIVERSITI TEKNOLOGI MARA

BANDARAYA MELAKA

JANUARY 2014

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**Submitted in Partial Fulfilment of the Requirement for the
Bachelor of Business Administration with Honours
(Human Resources Management)**

**FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
BANDARAYA MELAKA**

JANUARY 2014

DECLARATION OF ORIGINAL WORK



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BANDARAYA MELAKA**

I, Sahaziera Bt Sahak, (I/C Number: 900321-11-5276)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____

Date: _____

LETTER OF SUBMISSION

JAN 2014

The Head of Program

Bachelor of Business Administration (Hons) Insurance

Faculty of Business Management

Universiti Teknologi MARA

Kampus Bandaraya Melaka

75300 Melaka

Dear Sir,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled “**FACTORS CONTRIBUTING TO JOB PERFORMANCE AT MALAYSIAN MARITIME ENFORCEMENT AGENCY (MMEA)**” to fulfil the requirement as needed by the Faculty of Business Management, Universiti Teknologi Mara.

Thank you.

Yours sincerely,

SAHAZIERA BT SAHAK

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Bachelor of Business Administration (Hons) Human Resources Management

ABSTRACT

This research is conducted to carry out “Factors contributing to job performance at Malaysian Maritime Enforcement Agency (MMEA)”. The objectives are to identify the levels of job performance at MMEA and the dominant factors that influence job performance as well as to determine the relationship between those factors with job performance. In this study, it consists of four factors that contribute to job performance the researcher interest to study on.

Convenience sampling techniques was used to get the data that are required. Population of the research was the head quarter of MMEA located at Putrajaya. 100 respondents involved for accomplished the research by answering the questionnaires. All the data collected through the question were analysed systematically by Statistical Package for Social Science (SPSS).

The conclusion of this study was the outcome from the data analysis and findings. A clear findings and results were observed based on frequency and descriptive statistic. Besides, to answer the research objectives Pearson’s Correlation and Multiple Regression have been done. The finding showed that the dominant factor that influences job performance at MMEA is personality. The recommendation is also provided in this research to emphasize the important of job performances in MMEA.