PERCEIVED ORGANIZATIONAL SUPPORT TOWARDS AFFECTIVE ORGANIZATIONAL COMMITMENT AMONG WORKERS' IN SYARIKAT AIR MELAKA BERHAD (SAMB)

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BANDARAYA MELAKA

OCTOBER 2009

DECLARATION OF ORIGINAL WORK

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"DECLARATION OF ORIGINAL WORK"

I, Nurulain binti Hamali, (I/C Number: 860206-33-5210)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.

- This project paper is the result of my independent work and investigation, except where otherwise stated.

- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature : _____   Date : _____

LETTER OF SUBMISSION

Date of Submission

The Head of Program
Bachelor of Business Administration (Hons) Human Resources Management
Faculty of Business Management
Universiti Teknologi MARA
75300 Melaka

Dear Sir,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled "PERCEIVED ORGANIZATIONAL SUPPORT TOWARDS AFFECTIVE ORGANIZATIONAL COMMITMENT AMONG WORKERS' IN SYARIKAT AIR MELAKA BERHAD (SAMB)" to fulfill the requirement as needed by the Faculty of Business Management, University Teknologi MARA.

Thank you

Yours sincerely

NURULAIN BINTI HAMALI
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Bachelor of Business Administration (Hons) Human Resources Management

ABSTRACT

The main objective of this paper is to examine the relationships between perceived organizational support (POS) and affective organizational commitment of workers' working for Syarikat Air Melaka Berhad (SAMB) in Malacca. Also to determine the extent to which perceived organizational support influenced commitment of SAMB's workers to that organization, to reduce turnover intent and quality of service rendered. This study also using sample size of 133 respondents and choose non-probability as sampling technique. Furthermore, this studies also using primary and secondary data. Findings are interpreted using frequency and percent, descriptive statistics and also correlation. Finally, there are some conclusions and some recommendations for future research.

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