



**ORGANIZATIONAL COMMITMENT TOWARDS TURNOVER
INTENTION AT MFS TECHNOLOGY (M) SDN BHD**

**NURUL SYAFIQAH 'ULYA BT HAZALAN
2009673476**

**BACHELOR OF BUSINESS ADMINISTRATION
(HONS) HUMAN RESOURCE MANAGEMENT
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
KAMPUS BANDARAYA MELAKA**

APRIL 2011

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**Submitted in Partial Fulfillment
of the Requirement for the
Bachelor of Business Administration
(HONS) Human Resource Management**

**FACULTY OF BUSINESS MANAGEMENT
UITM, KAMPUS BANDARAYA MELAKA**

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"DECLARATION OF ORIGINAL WORK"

I, NURUL SYAFIQAH 'ULYA BT HAZALAN, (I/C Number: 880413-06-5370)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas, and not being consonantly submitted for this degree or any other degrees.**
- This project paper is the result of my independent work and investigation, except where otherwise stated.**
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.**

Signature

Date

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LETTER OF SUBMISSION

April 2011

The Head of Program
Bachelor of Business Administration (Hons) Human Resource Management
Faculty of Business Management
Universiti Teknologi MARA
Kampus Bandaraya Melaka
Off Jalan Hang Tuah
75300 Melaka

Dear Sir,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled “**ORGANIZATIONAL COMMITMENT TOWARDS TURNOVER INTENTION AT MFS TECHNOLOGY (M) SDN BHD**” to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank You.

Yours sincerely

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NURUL SYAFIQAH ‘ULYA BT HAZALAN
2009673476
Bachelor of Business Administration (Hons) Human Resource Management

ABSTRACT

This study is designed to study the organizational commitment towards turnover intention at MFS Technology (M) Sdn Bhd. The research used 5 factors in this study which is compensation benefits, communication, job satisfaction, work environment and motivation. In this study, the methods used are questionnaire, interview and observation to identify the relevant information. Researcher also used secondary data such as journals and articles from internet, references books; previous thesis, and report as well as primary data. Researcher also used probability sampling technique which is convenience sampling to gain the information. The results of this study may need MFS changes or improve their quality in order to gain high productivity.