



THE STUDY OF THE RELATIONSHIP BETWEEN
WORKING CONDITION AND JOB
SATISFACTION

BACHELOR OF BUSINESS ADMINISTRATION
(HONS) FINANCE
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
KAMPUS BANDARAYA MELAKA

NURUL ATIKA BINTI SAMAT

2009619866

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Submitted in Partial Fulfillment of the Requirement for the
Bachelor of Business Administration (Hons) Finance

FACULTY OF BUSINESS MANAGEMENT

UITM, MELAKA

LETTER OF SUBMISSION

APRIL 2011

The Head of Program
Bachelor of Business Administration
(Hons) Finance
Faculty of Business Management
University Teknologi Mara
No. 110, Off Jalan Hang TUah
75300 Melaka

Dear Sir,

SUBMISSION OF PROJECT PAPER

Attached is the project paper entitled “ A STUDY OF RELATIONSHIP BETWEEN WORKING CONDITIONS AND JOB SATISFACTION IN MAJLIS AMANAH RAKYAT (MARA) MELAKA” to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA

Thank You,

Yours Sincerely

NURUL ATIKA BINTI SAMAT

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Bachelor of Business Administration (HONS) Finance



**BACHELOR OF BUSINESS ADMINISTRATION
(HONS) FINANCE
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITY TEKNOLOGI MARA
BANDARAYA MELAKA**

“DECLARATION OF ORIGINAL WORK”

I, Nurul Atika Binti Samat, (I/C Number : 881220-04-5132)

Hereby, declare that

This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any degrees.

This project paper is the result of my independent work and investigation except otherwise stated

All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged

Signature: _____

Date: _____

ABSTRACT

This research is about a study of relationship between working conditions and job satisfaction in Majlis Amanah Rakyat (MARA) Melaka. The factors that influence the job satisfaction are management support, workstation ergonomic, workplace relationship and job security. The survey was conducted in MARA Melaka. The sample size of this study was 60 respondents who are the employees of the organization. Data was obtained using primary data. Respondents were required to answer the questionnaires that included the statement of each variable. Once the necessary data was collected, the data was analyzed and summarized in a readable and easily interpret form. The Statistical Package for Social Science (SPSS) version 18 was used to summarize data. The results are in form of reliability testing, T-test, Pearson Correlation analysis and multiple. Based on this research, the result indicated that all the factors are correlated where it refers that there is significant between independent variable (management support, workstation ergonomic, workplace relationship and job security) and dependent variable (job satisfaction). The conclusion of the study is the outcome of the survey analysis and findings. Finally, on the finding, some recommendations have been suggested in order to improve the level of satisfaction in MARA Melaka.