



**A STUDY ON FACTORS THAT CONTRIBUTE TO THE LEVEL OF EMPLOYEE  
TURNOVER AT SHAPADU ENERGY AND ENGINEERING SDN BHD (TELUK  
KALONG YARD)**

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**(HUMAN RESOURCES MANAGEMENT)**

**FACULTY OF BUSINESS MANAGEMENT**

**UNIVERSITI TEKNOLOGI MARA**

**MALACCA CITY CAMPUS**

**JANUARY 2014**

**DECLARATION OF ORIGINAL WORK**



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**“DECLARATION OF ORIGINAL WORK”**

I, Nor Amalina Binti Mat Hussain, (I/C Number: 901009-06-5344)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signatures: \_\_\_\_\_

Date: \_\_\_\_\_

(NOR AMALINA BINTI MAT HUSSAIN)

**LETTER OF TRANSMITTAL**

9<sup>TH</sup> JANUARY 2014

The Head of Program

Bachelor of Business Administration (Hons) Human Resources Management

Faculty of Business Management

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Dear Miss/Madam,

**SUBMISSION OF PROJECT PAPER**

Attached is the project paper titled “A STUDY ON FACTORS THAT CONTRIBUTE TO THE LEVEL OF EMPLOYEE TURNOVER AT SHAPADU ENERGY AND ENGINEERING SDN BHD (TELUK KALONG YARD)” to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you.

Yours sincerely,

NOR AMALINA BINTI MAT HUSSAIN (2011136053)

Bachelor of Business Administration (Hons) Human Resources Management

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## **ABSTRACT**

This research was conducted for the purpose of "A Study on Factors That Contribute to the Level of Employee Turnover at Shapadu Energy and Engineering Sdn Bhd (Teluk Kalong Yard)". The main objective of this research was to identify the factors that contribute to the Level of employee turnover at Shapadu Energy and Engineering Sdn Bhd (Teluk Kalong Yard). The respondent of this study was from Shapadu Energy and Engineering Sdn Bhd (Teluk Kalong Yard) employees. A questionnaire had been distributed to those who work at Shapadu Energy and Engineering Sdn Bhd (Teluk Kalong Yard) which is 70 respondents. The data was obtained from primary data by using questionnaire. It has five sections in the questionnaire consist of Section A for demographic profile, Section B for dependent variable which is Employee Turnover. While the other three section consist of independent variables which is Section C for Wages, Section D for Better Job Offer and Section E for Job Stress. The researcher was analyze the data by using SPSS 16.0 in order to identify the mean, median, standard deviation, reliability test, correlation testing and regression analysis. At the end of the result, the researcher found that all of the hypotheses are supported.