



THE EFFECT OF CARGO HANDLING PROCESS AT KLAS

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NOV 2010

DECLARATION OF ORIGINAL WORK



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“DECLARATION OF ORIGINAL WORK”

I, Noradlina Bt Satari , (I/C NUMBER: 870101-43-5580)

Hereby declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged

Signature:

Date:

LETTER OF SUBMISSION

15 NOVEMBER 2010

The Head Of Program

Bachelor Of Business Administration (Hons) International Business
Faculty Of Business Management
Universiti Teknologi Mara

Dear Sir,
SUBMISSION OF PROJECT PAPER

Attached is the project paper titled “ THE EFFECTIVENESS OF CARGO HANDLING DEPARTMENT” to fulfill the requirement as needed by the Faculty Of Business Management ,
Universiti Teknologi MARA.

Thank you,

Yours sincerely,

NORADLINA BT SATARI
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Abstract

This research discuss about effect of the problem in cargo handling. They also were represent the solving for all the problem. It will include graph and report for all problem and then it will investigate and evaluate to solve the case.

KLAS which means KL Airport Services. In cargo department we learn about the process of cargo handling. The purpose is to identify what kind of problem in handling cargo and also the way they solve. Cargo business it will effect in our economic. other than that it will increase in the opportunity for citizen. In the air cargo there have process which include export and import process.

KLAS cargo performance increase by monthly. The profit also getting more increase. Other than new airlines will coming to use KLAS services. The business become growth and will expand by next year because KLIA2 will opening soon.

Lastly KLAS can become more progressive if they change their IT system and the place of cargo and also process for the handling cargo. It will change from the time means it will save time and it will reduce the mistake.

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