



**FACTORS INFLUENCE EMPLOYEE ENGAGEMENT AMONG EMPLOYEES
AT LEMBAGA KEMAJUAN WILAYAH & LUAR BANDAR (KEDA)**

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DECLARATION OF ORIGINAL WORK



**BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS
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FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
“DECLARATION OF ORIGINAL WORK”**

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Hereby, declares that:

- ° This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- ° This project- paper is the result of my independent work and investigation except where otherwise stated.
- ° All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

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Dear Miss,

SUBMISSION OF FINAL REPORT

Enclosed herewith is a thesis entitled “**FACTORS INFLUENCE EMPLOYEE ENGAGEMENT AMONG EMPLOYEES AT LEMBAGA KEMAJUAN WILAYAH & LUAR BANDAR (KEDA)**”. I hope this thesis will meet the requirement and expectation from you and the faculty. Thank you very much for all guidance and supports you have generously rendered upon the completion of this thesis.

Yours sincerely

.....

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ABSTRACT

This research was conducted to carry out a study entitled “Factors Influence Employee Engagement among Employees at Lembaga Kemajuan Wilayah & Luar Bandar (KEDA)”. The purpose is actually to study on the relationship between three independent variables against one dependent variable. Basically, it consists of three factors influencing employee engagement among employees and the factors include working hours, internal communication and employee commitment. The study reported is based on the questionnaire circulated to employees in Lembaga Kemajuan Wilayah & Luar Bandar Negeri Kedah. Plus, this study could make important contribution to extent research in management and organizational behavior. In order to complete this thesis, a few hypotheses were constructed and focused on the objectives to determine whether there were significant relationships between the variables. For this study, 100 employees working in Lembaga Kemajuan Wilayah & Luar Bandar Negeri Kedah were chosen as respondents. The data was obtained from primary data by using questionnaire. All data collected through questionnaire were analysed systematically by using Statistical Package for Social Science (SPSS).