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UNIVERSITI TEKNOLOGI MARA**

**AN OUTLOOK: PARKING SPACE IN THE FEDERAL ADMINISTRATION  
CENTRE OF PUTRAJAYA**

**A project prepared to fulfill a part of the requirements for the awarding of  
Bachelor's Degree (Hons.) in Estate Management**


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## STUDENT DECLARATION

Title of Academic Project:

### AN OUTLOOK: PARKING SPACE IN THE FEDERAL ADMINISTRATION CENTRE OF PUTRAJAYA

I hereby declared that this paper is prepared by my own except for phrases and summary that have been clearly stated their sources.

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## **ABSTRACT**

The growth and development of Putrajaya as the Federal Administration Centre has caused its traffic system to develop so rapidly in such a way that the demand for parking space increases tremendously. The traffic condition in Putrajaya, especially during office hours, has become congested and affects the quality of life—socially, economically and environmentally. The rapid increase in Putrajaya population, especially since 2005 when thousands of government employees were asked to relocate to Putrajaya in a centralized exercise, a steady stream of complaints about the lack of parking space began to arise. Most people who work in Putrajaya, customers who deal with the government offices and the visitors to Putrajaya complained about the hassles in finding parking space for their vehicles. Most of the times, especially during office hours, many vehicles are found parked illegally along roadside, road shoulders, bus stop areas and other undesignated areas near Complex A, B, C, D and E in Precinct 1. Therefore, the main objective of this project is to identify the key factor that causes parking problem in Putrajaya. Apart from the main objective, this study also try to assess the public perception towards the implementation of total public transportation services in Putrajaya; to find out whether the measures taken by the Putrajaya Corporation, in improving the public transportation services, have been effective; and to provide recommendations of improvement in order to allow Putrajaya to meet the access and parking requirements of its residents, visitors, shoppers and traders, and therefore be an attractive place to visit, work and live.

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# CHAPTER 1

## INTRODUCTION

### 1.1 Introduction

As the population grows, a new area will be developed to cater for this change. The growth and development of a city will usually cause its traffic system to also develop in tandem with that. As a result, the demand for parking space will also increase, especially in a city where businesses and government offices are located.

Parking space is one of the keys in planning for an efficient traffic system. Without a proper planning in providing parking space, traffic will be congested and thus greatly affects the quality of life—socially, economically and environmentally. The guideline in providing parking space is set by the Local Authority. There are many criteria to be considered in planning for parking space. This includes location, size, design, security, and the facilities available in an area.

This study is about the problem of parking space supply in Federal Territory of Putrajaya, especially in Complex A, B, C, D and E where most of the government offices are located. A study on parking space supply is important to be conducted because of its great contribution to the quality of life.

In general, most of the government offices in Federal Territory of Putrajaya face parking space problem. Many visitors to the government offices have a horrid time findings parking spaces as all available areas are taken up by the government employees. Even the government employees themselves find it hard to park their cars within their own offices since the parking areas just seem not to be enough. At the end of this study, we will find out about the factors that really cause the problem and whether or not the strategies taken by the Local Authority (Putrajaya Corporation) are effective