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UNIVERSITI
TEKNOLOGI
MARA

**FACTORS AFFECTING EMPLOYEE PERFORMANCE IN
MALACCA STATE DEVELOPMENT CORPORATION (MSDC)**

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**BACHELOR OF BUSINESS ADMINISTRATION
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MELAKA CITY CAMPUS**

JUNE 2016



اَوْبُوْرَسِيْتِي تِيْكُوْلُوْكِ مَارَا
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UNIVERSITI TEKNOLOGI MARA

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“DECLARATION OF ORIGINAL WORK”

We, Safilanatasa Binti Eban, (I/C Number: 930915-08-6086) and Nurul Izwana Binti Razak, (I/C Number: 930330-04-5078)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of our independent work and investigation, except otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of our information have been specifically acknowledged.

Signature: _____

Date: _____

(Safilanatasa Binti Eban)

Signature: _____

Date: _____

(Nurul Izwana Binti Razak)

LETTER OF SUBMISSION

JUNE 2016

Head of Program,
Bachelor of Business Administration (Hons) Human Resource Management,
Universiti Teknologi Mara,
Kampus Bandar Melaka,
110 Off Jalan Hang Tuah,
75300 Melaka

Dear Madam,

SUBMISSION OF PROJET PAPER

Attached is the project paper titled “**FACTORS AFFECTING EMPLOYEE PERFORMANCE IN MALACCA STATE DEVELOPMENT CORPORATION (MSDC)**” to fulfil the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you,

Yours sincerely,

SAFILANATASA BINTI EBAN
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BACHELOR OF BUSINESS
ADMINISTRATION (HONS)
HUMAN RESOURCE MANAGEMENT

Yours sincerely,

NURUL IZWANA BINTI RAZAK
2013605028
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ABSTRACT

The purpose of this research is to investigate the leadership, job satisfaction and co-worker relationship that influence employees' performance in MSDC. Employee performance is important to management because attainment of a high-level performance through productivity and efficiency has always been an organizational goal of high priority. Based on the literature discussed, the three factors considered as the important elements influence the employees' performance that need to be investigated. The research focuses on four objectives, which are first, to examine the impact of leadership on employee performance. Second is to find out the relationship between the job satisfaction and employee performance. Third is to determine co-worker relationship impact on employee performance. Lastly is to determine the factor that has the highest influence on employee performance. 110 respondents were chosen from the employees in MSDC by using simple convenience sampling. The findings of the study are, all three of the independent variables have significant relationship with employee performance. The researcher also found that co-worker relationship is the most significant predictor variable. Overall, the research objectives are able to answer in this study.