



**FACTORS THAT INFLUENCE JOB SATISFACTION AMONG THE  
EMPLOYEES AT JOHOR CORPORATION**

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UNIVERSITI TEKNOLOGI MARA  
MELAKA CITY CAMPUS**

**JUNE 2016**

**DECLARATION OF ORIGINAL WORK**



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MELAKA CITY CAMPUS  
“DECLARATION OF ORIGINAL WORK”**

We, NUR ‘AMIRAH BINTI ZULKORNAIN. (I/C Number: 930213-01-6630) and  
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Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of our independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

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## LETTER OF SUBMISSION

1 July 2016

The Head of Program

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Dear Sir/Madam,

### SUBMISSION OF PROJECT PAPER

Attached is the project paper titles “Factors That Influence Job Satisfaction Among The Employees At Johor Corporation” to fulfil the requirement as needed by the Faculty of Business Management, University Teknologi MARA.

Thank You.

Your Sincerely,

***Nur 'Amirah***

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## **ABSTRACT**

This study seeks to investigate the job satisfaction among the staff at Johor Corporation. The objective of the study was to examine the factors that affect job satisfaction among the staffs. Besides that, it also implements to know the relationship between those factors and job satisfaction. Job satisfaction is a complex concept that is influenced by many factors. Job satisfaction is very important because it as a tool that can help employee performs better and increases their productivity toward works. The factors that have been recognized that can affect employee's job satisfaction are working condition, fairness, relation with co-workers and communication. Questionnaires were collected from the staff of Johor Corporation. All the data and information gathered were coded, process and analyse by using Statistical Package for Social Science (SPSS) version 20 to produce a relevant and accurate result. Based on the findings, recommendation and suggestions for organization are presented.