



**DETERMINANTS THAT INFLUENCE JOB SATISFACTION AMONG EMPLOYEES
IN SELIA SELENGGARA SELATAN SDN. BHD. IN MELAKA TENGAH**

NAJIHAH BINTI KHAIRUL ANUAR

2014269504

ILLYANI NAZIRAH BINTI MOHD MOHAYADDIN

2013679756

**BACHELOR OF BUSINESS ADMINISTRATION HONOURS
(HUMAN RESOURCES MANAGEMENT)
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITY TECHNOLOGY MARA
MELAKA CITY CAMPUS**

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DECLARATION OF ORIGINAL WORK



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“DECLARATION OF ORIGINAL WORK”**

I, NAJIHAH BINTI KHAIRUL ANUAR, (I/C Number : 921120-01-6282)

Hereby, declare that :

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature : _____ Date : _____

LETTER OR TRANSMITTAL

Date :

Dr. Rachel Samuel
Faculty of Business Management
University Technology Mara

Dear Madam,

Subject : Submission of Final Year Project

Here is the final report that we assigned on the topic we selected. The research has been completed by the knowledge and information that we have gathered from Selia Selenggara Selatan Sdn. Bhd. in Melaka Tengah.

We are thankful to all those persons who provided us important information and gave us valuable advices. We would be happy if you read the report carefully and we will be trying to answer all the questions that you have about the research.

We have tried our very best to complete this research meaningfully and correctly, as much as possible. We do believe that our tiresome effort will help you to get ahead with this research. However, if you need any assistance in interpreting this project paper, please contact us without any kind of hesitation.

Thank you.

Yours obediently,

(NAJIHAH BINTI KHAIRUL ANUAR)

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ABSTRACT

The study aims to identify the determinants that influenced job satisfaction among employees in Selia Selenggara Selatan Sdn. Bhd. (SSSSB) in Melaka Tengah. The study was conducted in order to find out the significant relationship between the independent variables with the dependent variable. The dependent variable is job satisfaction of employees in SSSSB. The independent variables in this study are working environment, compensation and supervisor support. The results of the findings were interpreted using Reliability Test, Descriptive Statistics, Pearson's Correlation Coefficient and Multiple Regression. The population of the study referred to 129 of all employees in SSSSB. From the population, the sample size that had been selected is 97 employees in SSSSB. Simple random sampling method has been used as sampling technique for the study. Questionnaire is the tool used by researcher in order collecting data for this research. Data has been analyzed through Statistical Package for Social Sciences (SPSS). Frequency analysis, Descriptive statistics, Correlation and Multiple Regression analysis has been applied to draw the results of the study. This is mainly to answer the research objectives. The findings of the study shown that there is a positive relationship between all independent variables and dependent variables which prove H1, H2 and H3 hypothesis are accepted. The results of the study is helpful for all the employees at SSSSB so that they can get better understanding about the relationship exist between working environment, compensation, supervisor support and job satisfaction as a result employees can improve and contribute more toward the organization.

Key words: *Job Satisfaction, Working Environment, Compensation, Supervisor Support*