UNIVERSITI TEKNOLOGI MARA

HOUSEHOLD REPAYMENT DEFAULT: EVIDENCE FROM AMANAH IKHTIAR MALAYSIA IN KELANTAN

WAN NUR FATIN HIDAYAH BINTI NOOR AZAHA 2015552623

Final Year Project Paper submitted in fulfillment of the requirements for the degree of Bachelor of Business Administration (BBA) Islamic Banking

Faculty of Business and Management

June 2018

AUTHOR'S DECLARATION

I declare that the work in this thesis was carried out in accordance with the regulations of Universiti Teknologi MARA Johor. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This thesis has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the Academic Rules and Regulations for Undergaduate, Universiti Teknologi MARA Johor, regulating the conduct of my study and research.

Name of Student : Wan Nur Fatin Hidayah Binti Noor Azaha

Student I.D. No. : 2015552623

Programme : Bachelor of Business Administration (Hons) Islamic

Banking

Faculty : Faculty of Business Management

Thesis : Household Repayment Default: Evidence from

Amanah Ikhtiar Malaysia in Kelantan

هدانهٔ Signature of Student :

Date : 3 June 2018

ABSTRACT

This paper intended to measure the knowledge of business, characteristics of loan and household behaviour towards default in repayment. Amanah Ikhtiar Malaysia was established with the purpose to provide small capital without collateral. Even though AIM was established to provide financing for poor and hardcore poor household, this does not mean this organization is free from default payment. Previous study had been shown that 50% of borrowers borrow the money but they did not generate the profit from the loan which will increase default in repayment (Abdullah et al, 2011). The study focus to people who participated in AIM Kelantan and 150 questionnaires had been distributed among them. As for this research, descriptive analysis had been used to get the summarization characteristics of a collected data. The regression, correlation and reliability analysis had been used to achieve the objectives. The data were analysed using regression through IBM SPSS Statistics VV22.0. The findings showed, knowledge of business was significant relationship to the factor that influence the household repayment default while characteristics of loan and household behaviour were rejected.

ACKNOWLEDGEMENT

Alhamdulilah, I managed to finish my research successfully. This is an appreciation to those who have been parts of my journey in completing the thesis. Highest gratitude to Allah SWT for granting all my prayers. Another special thanks to my parents for their continuous in financial and moral support whenever I felt down.

Secondly, I would like to dedicate a special thanks to Encik Mohd Hakimi Harman for his endless support, kind, and guidance to finish my paper work. His comment and suggestion helped me in completing my work. Utter appreciation for all time spent to answer all my questions tirelessly.

Thirdly, I would like thanked Pn Zuraidah Sipon in her guidance and comments during my research. Last but not least thanks to all my friends that helped me to finish my work. Without all the encouragement and consultation, I would not finish this paper

Thank you.

TABLE OF CONTENTS

		Page
AUTI	HOR'S DECLARATION	ii
ABSTRACT		iii
ACKNOWLEDGEMENT		iv
TABLE OF CONTENTS		v
LIST OF TABLES		vii
LIST OF FIGURES		viii
LIST	OF ABBREVIATIONS	ix
CIIA	PTER ONE INTRODUCTION	1
1.1	Introduction	1
1.1	Background of the Study	2
1.3	Problem Statement	3
1.4	Research Questions	4
1.5	Research Objectives	5
1.6	Significance of the Study	5
1.7	Scope of the Study	6
1.8	Limitation of the Study	6
1.9	Definition of Key Terms	7
1.10	Summary	8
CHIA	PTER TWO LITERATURE REVIEW	9
		9
2.1	Introduction	9
2.2	Household Repayment Default	11
2.3	Knowledge of Business	12
2.4	Characteristics of Loan	14
2.5	Household Behavior Theoretical Framework	15
2.6		16
2.7	Summary	10