

**UNIVERSITI TEKNOLOGI MARA  
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**FACULTY OF HOTEL & TOURISM MANAGEMENT**

**THE RELATIONSHIP BETWEEN INTRINSIC MOTIVATION AND  
INTERNSHIP WORK PERFORMANCE OF HOSPITALITY INTERNS AT  
SELECTED 5 STAR LANGKAWI HOTELS.**

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## DECLARATION

We hereby declare that the work contained in this research was carried out in accordance with the regulations of Universiti Teknologi MARA and are our own except those which have been identified and acknowledged. If we are later, found to have committed plagiarism or other forms of academic dishonesty, action can be taken against us in accordance with UiTM's rules and academic regulations.

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## **ABSTRACT**

This study aims to examine the relationship between intrinsic motivational factors and work performance of hospitality interns. Descriptive research design using quantitative method through self-administrated questionnaire was employed for the purpose of this investigation. 81 questionnaires to respondents (i.e., 30 from The Ritz Carlton Langkawi, 21 from The Andaman Langkawi, 19 from The Westin Langkawi Resort & Spa and 11 from St Regis Langkawi) were successfully distributed. All data were keyed in into SPSS Version 22.0 and analyzed using suitable statistical analyses to respond this study's research objectives; i) to identify which intrinsic motivational factor that most correlate to the hospitality intern's performance (RO1), and ii) to understand how the most influence of intrinsic motivational factors does explain the hospitality's intern performance (RO2). Result revealed that there is significant relationship between intrinsic motivational factors to the hospitality intern's performance. Further analysis has showed that intrinsic motivational have influence hospitality's intern performance. Therefore, this study based on five selected five-star hotels in Langkawi suggested that another imperative study focused on leadership of the academician in providing training and guide student to be competent in future undertaking.

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