



UNIVERSITI TEKNOLOGI MARA

**FACTORS CONTRIBUTING JOB TURNOVER AT RENAISSANCE HOTEL
MELAKA**

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**BACHELOR OF BUSINESS ADMINISTRATION
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“DECLARATION OF ORIGINAL WORK”

I, Nur Syamimi Binti Mohd Bistamam, (I/C Number : 880829-06-5032)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees
- This project paper is the result of my independent work and investigation, except where otherwise stated
- All verbatim extracts have been distinguished quotation marks and sources of my information have been specifically acknowledged.

Signature: _____

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LETTER OF SUBMISSION

3 JANUARY 2013

The Head of Program
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Dear Sir,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled “FACTORS CONTRIBUTING JOB TURNOVER AT RENAISSANCE HOTEL MELAKA” to fulfill the requirement as needed by the Faculty of Business Management, University Teknologi MARA

Thank You

Yours sincerely

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ABSTRACT

These days, there are a more of researches about factors of company's job turnover had been initiate. The intention of this study is to identify factors contributing job turnover at Renaissance Hotel Melaka. Specific objectives are to determine the most influence factors that contribute to the employee's job stress in the organization.

All employees in Renaissance Hotel Melaka were randomly selected. The questionnaire was sent to 70 respondents who are the permanent staffs at Renaissance Hotel Melaka. Statistical analysis includes descriptive analysis, reliability test, correlation analysis, regression and coefficient analysis statistic. The data then analyzed using Statistical Program for Social Science (SPSS) Program.

The study finds that job satisfaction and remuneration is perfect negative correlated with high turnover. Meanwhile, work environment have weak positive correlation. It is hope that the result resulted from this study would allow organization to determine factors that contribute to company's high turnover and to avoid the problem from being worse and can influence the efficiency of the employee's itself.

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