



**THE INFLUENCE OF EMOTIONAL INTELLIGENCE ON  
EMPLOYEE'S PERFORMANCE**

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**JUNE 2019**

**DECLARATION OF ORIGINAL WORK**



**BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS  
(HUMAN RESOURCE MANAGEMENT)  
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TEKNOLOGI MARA “DECLARATION  
OF ORIGINAL WORK”**

I, Zamharirah Binti Mohd Khairi, (I/C Number: 960904-10-

6376). Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degree.
- This project paper is the result of our independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of our information have been specifically acknowledged.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## **LETTER OF SUBMISSION**

JUNE 2019

The Head of Program  
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Dear Sir/Madam

## **SUBMISSION OF PROJECT PAPER**

Attached is the project paper titled **“THE INFLUENCE OF EMOTIONAL INTELLIGENCE ON EMPLOYEE’S PERFORMANCE IN PEJABAT MAJIS DAERAH**

**TAMPIN”**, I hope this thesis will meet the requirement and expectation from you and the faculty. Thank you very much for all guidance and supports you have generously rendered upon the completion of this thesis.

Sincerely,

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(Zamharirah Binti Mohd  
Khairi) 2017413756

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## **ABSTRACT**

Employee performance is important role in organization as it is a critical factor for organization success. In addition, unperformed employees will somehow impact the organization in order to achieve their targets and goals. Therefore, this study seeks to examine factors that can influence employee performance. This study focuses on several factors that can influence of emotional intelligence on employee performance such as self-awareness, self-management and social awareness. The objective of this study is to identify the factors of emotional intelligence that affecting employee performance in Pejabat Majlis Daerah Tampin.

The sampling technique that was used in this study is convenient sampling and the data collection was used is self-administered questionnaire. The researcher has distributed 103 questionnaires to 103 of the respondents, then get the return questionnaire of 87 of the respondents. The data that had been collected was then evaluated by using Statistical Package for the Social Science (SPSS) Software version 22. Then, using SPSS test that were converged such as reliability analysis, frequency analysis, descriptive analysis, Pearson's correlation analysis and multiple regression. The findings of the study revealed that all independent variables were found to have significant relationships with dependent variable which is employee performance.

**KEYWORDS:** *Self-awareness, Self-Management, Social Awareness*