

CONTAINER HAULAGE OPERATION AND THE OPERATIONAL PROBLEMS OF
THE KONSORTIUM PERKAPALAN BERHAD

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ABSTRACT

The first chapter gave the introduction to this study and an 'inlook' into the Konsortium Perkapalan Berhad . The second chapter discussed the procedures , documentation and activities involved in the container haulage operation . It started with order processing until delivery/collection . It ends with the routes covered by the Konsortium , charges on delivery and detention , and fleet maintenance .

The third chapter provided the analysis and findings on the performances of the orders , delivery/collection , revenue , operating costs , fleet utilisation and productivity utilisation. Chapter four consists of all the operational problems such as trailer detention , inadequate equipment , frequent breakdowns , clients' warehousing and repair bay hours , government regulation, errors and delays .

The thesis ended with chapter five which comprised of the conclusions and recommendations to the problems . The purposes of the study and the objectives has been achieved . The hypothesis has been tested and proved to be factual . The haulage performance analysis showed a bright future for the Konsortium.

Recommendations are such as higher detention charges , application of demurrage charges , trailers pooling , extendable trailers , governmental aids , multi-purpose trailers and improved planning.

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