



اَوْنِيُوْرْسِيْتِي تِيكْنُوْلُوْجِي مَارَا
UNIVERSITI
TEKNOLOGI
MARA

JOB STRESSORS AND EMPLOYEE PERFORMANCE

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**BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS
(HUMAN RESOURCES MANAGEMENT) FACULTY OF BUSINESS
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UNIVERSITI TEKNOLOGI MARA

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JUN 2019

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION

WITH HONOURS (HUMAN RESOURCE MANAGEMENT)

FACULTY OF BUSINESS MANAGEMENT

UNIVERSITI TEKNOLOGI MARA

“DECLARATION OF ORIGINAL WORK”

I, Aidil Qhawarizmie Bin Mekail, (I/C Number: 970720-10-5239)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____

Date: _____

LETTER OF SUBMISSION

Dr. Irzan Bin Ismail
Lecturer of UiTM Melaka City Campus
Faculty of Business Management
Universiti Teknologi MARA
110, Off Jalan Hang Tuah
75300 Melaka.

Dear Dr. Irzan Bin Ismail,

SUBMISSION OF PROJECT PAPER (HRM 672)

Enclosed here is the project paper entitled “**Job Stressors and Employee Performance**” to fulfil the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA (UiTM).

Thank you.

Yours sincerely,

AIDIL QHAWARIZMIE BIN MEKAIL

2016675724

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ABSTRACT

The purpose of this research was to analyze the impact of job stressors with employee performance at Lembaga Pembiayaan Perumahan Sektor Awam (LPPSA). This research is a quantitative research which had used the self-administered electronic questionnaire as the instrument for the collection of data. The data was collected and achieved a percentage of 100% out of the possible 155 respondents which was derived from the total population of 250 employee who work in LPPSA. The data collected was then evaluated by using Statistical Package for the Social Science (SPSS) Version 25 Software. Data was being analyzed to see the frequency of distribution, reliability, descriptive of analysis, correlation between variables and the multiple regression. Finally, the results of this research indicate that all variables (workload, role conflict and work environment) have positive and significant relationship with employee job satisfaction.