



THE RELATIONSHIP BETWEEN WORKPLACE ENVIRONMENT AND THE EMPLOYEE
PERFORMANCE IN KENDEK GROUP OF COMPANIES

AFIFAH DIYANA BINTI ZAHARI

2016667094

BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS (HUMAN RESOURCE
MANAGEMENT) FACULTY OF BUSINESS AND MANAGEMENT UNIVERSITI
TEKNOLOGI MARA CAWANGAN MELAKA
KAMPUS BANDARAYA

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DECLARATION OF ORIGINAL WORK



**BACHELOR OF BUSINESS ADMINISTRATION
WITH HONOURS (HUMAN RESOURCES MANAGEMENT)
FACULTY OF BUSINESS AND MANAGEMENT
UNIVERSITI TEKNOLOGI MARA**

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I, Afifah Diyana Binti Zahari, (I/C Number: 970829145728)

Hereby declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degree.
- This project paper is result of my independent work and investigation, except where otherwise stated.
- All verbatim extract have been distinguished by quotation marks and source of my information have been specifically acknowledge.

Signatures: _____ Date: _____

LETTER OF SUBMISSION

July 2019

The Head of Program
Bachelor of Business Administration (Hons) Human Resources Management
Faculty of Business And Management
Universiti Teknologi MARA (UiTM)
Kampus Bandaraya Melaka
Off Jalan Hang Tuah
75300, Bandaraya Melaka

Dear Sir/Madam,

SUBMISSION OF PROJECT PAPER

Attached is the project paper title “Effects of Workplace Environment on the Employees’ Performance in Kendek Group of Companies” to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA (UiTM)

Thank you,

Sincerely,

(Afifah Diyana Binti Zahari)

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ABSTRACT

This study is to investigate the effects of workplace environment on the employees' performance in Kendek Group of Companies. Four objectives have been determined in order to achieve the purpose of this study. First is to investigate the relationship between physical workplace factors and the performance of Kendek Group of Companies's employees. Second objective is to investigate the relationship between psychosocial workplace factors and the performance of Kendek Group of Companies's employees. Third, to investigate the relationship between work life balance and the performance of Kendek Group of Companies's employees. Fourth, to identify the most significant factor of workplace environment that effects the performance of Kendek Group of Companies's employees.

The population of this study consists of 94 employees from Kendek Group of Companies, while the sample consists of 76 respondents. The data were collected by distribute 76 questionnaires were used in the study. The questionnaires designed based on three independent variables that are expected to affect employees's performance which are physical factor, psychosocial factor and work life balance.

To analyses the data, descriptive, correlation, and regression analyses was used. Hence, the results from this study reveal that there is a positive relationship between three independent variables which are physical factor, psychosocial factor and work life balance towards employees' performance. In addition, there are many others factors that may effects the employees' performance which are not included in this research intend to suggests to include others factors as discuss in chapter 5. The sample of this study only limited to the employee that are working in Kendek Group of Companies.