



A STUDY ON TRAINING FACTORS AND ITS IMPACT ON TRAINING  
EFFECTIVENESS TOWARDS TECHNICAL WORKERS IN MAJLIS  
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JANUARY, 2014

## DECLARATION OF ORIGINAL WORK



**BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS  
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“DECLARATION OF ORIGINAL WORK”**

I, Nur Hazirah Binti Mohd Sapuan, (I/C Number: 900903-01-7158)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: *Nur Hazirah Binti Mohd Sapuan*

Date: 5 JANUARY 2014

## LETTER OF SUBMISSION

Date:

The Research Advisor

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Dear Madam,

### **SUBMISSION OF APPLIED BUSINESS RESEARCH REPORT**

Attached herewith is our research paper entitled “**A Study on Training Factors and Its Impact on Training Effectiveness towards Technical Workers in Organization**” as partial fulfilment for the requirements of Bachelor of Business Administration With Honours (Human Resource Management) at Universiti Teknologi MARA.

Thank you.

Regards,

*Haizrah Sapuan*

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NUR HAZIRAH BINTI MOHD SAPUAN

## **ABSTRACT**

The main objective of this study is to determine the impact of training factors on training effectiveness towards technical workers in an organization. The main variables examined in this research are trainees' characteristics (ages, genders, marital status, education levels and length of working), training environment, work environment and type of training.

The instrument used to study the impact of training factors on training effectiveness is questionnaires which were distributed to 105 respondents in Majlis Perbandaran Johor Bahru Tengah, Johor Bahru, Johor. Through this study, organizations able to improve their level understanding on designing effective training that able to help organization in achieving training objective successfully as well as improving organization and employees performance.

## TABLE OF CONTENT

ACKNOWLEDGEMENT	iv
LIST OF FIGURES	x
LIST OF TABLES	xi
LIST OF ABBREVIATION	xiii
ABSTRACT	xiv
<b>CHAPTER 1 INTRODUCTION</b>	<b>1</b>
1.1 Introduction	1
1.2 Background of Study	2
1.3 Problem Statement	4
1.4 Research Questions	5
1.5 Research Objectives	6
1.6 Scope of Study	6
1.7 Significance of Study	7
1.8 Limitation of the Study	7
1.9 Definition of Term	8
1.9.1 Training	8
1.9.2 Technical workers	8