



**FACTORS INFLUENCING THE EFFECTIVENESS OF TRAINING  
PROGRAMME INSHAPADU SECURITY SDN BHD**

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**JUNE 2013**

## DECLARATION OF ORIGINAL WORK



### BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS (INTERNATIONAL BUSINESS) FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA BANDARAYA MELAKA

#### “DECLARATION OF ORIGINAL WORK”

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Hereby, declare that:

- This work has not previously been acceptance in substance for any degree, locally or overseas, and not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: \_\_\_\_\_

Date : 5 JULY 2012

Signature: \_\_\_\_\_

## LETTER OF SUBMISSION

JUNE 2013

The Head of Program  
Faculty of Business MARA  
Bandaraya Melaka  
75300 Melaka

Dear Mrs,

### **SUBMISSION OF PROJECT PAPER (IBM 663)**

Attached is the project paper titled **FACTORS INFLUENCING THE EFFECTIVENESS OF TRAINING PROGRAMME IN SHAPADU SECURITY SDN BHD** to fulfill the requirement as needed by the Faculty of Business Administration UniversitiTeknologiMARA.

Thank You.

Yours Sincerely,

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## **Abstract**

The purpose of this research paper is to get a better understanding on what factors can give influence to the effectiveness of training programme in Shapadu Security Sdn Bhd. Three main aspects that usually a company will take into consideration are training module, training environment and the trainers' ability. These factors will help to evaluate whether the training programme achieve its effectiveness or vice versa. Based on the study constructed, it showed that there is a positive and significant relationship between factors that influence training programme which are training module, training environment and trainers' ability with its effectiveness. Apart from that, from the test that have been constructed, it showed high result on paired T-test which most of the respondents (trainee) claimed that the training programme provided by Shapadu Security SdnBhd give impacts to their daily works by improve their skills and knowledge.

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